TRIO CLEAR

# Trio iDesign™ 2.0 USER GUIDE

Version 202403

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# Part 1
# Introduction

# Part 1.
# Introduction

- Trio iDesign™ is an advanced web-based 3D simulation software transforming the way you **view, modify, and approve** TrioClear™ treatment plans. Experience our groundbreaking new features in Trio iDesign™ 2.0. It seamlessly integrates face scan and CBCT into the treatment plan. By incorporating scans from compatible scanners, our software offers a comprehensive and realistic treatment planning experience. Make informed decisions and tailor treatments for optimal results.

- In additional to this exciting new feature, “Trio iDesign™ 2.0” continues to deliver even more accurate 3D simulation results, delivered with an improved processing time. This efficiency allows you to optimize your valuable time and resources, enabling a streamlined treatment planning process.

  Doctors may make changes or modifications via the Trio iDesign™ prior to approving the final TrioClear™ treatment plan.

- *The doctor’s approval of the modified TrioClear™ treatment plan is considered a prescription and constitutes final authorization for TrioClear™ to manufacture the aligners.*

# Part 1.
# Introduction

Three major components in the work window:

1. 3D View window
2. Toolbar
3. Animation bar

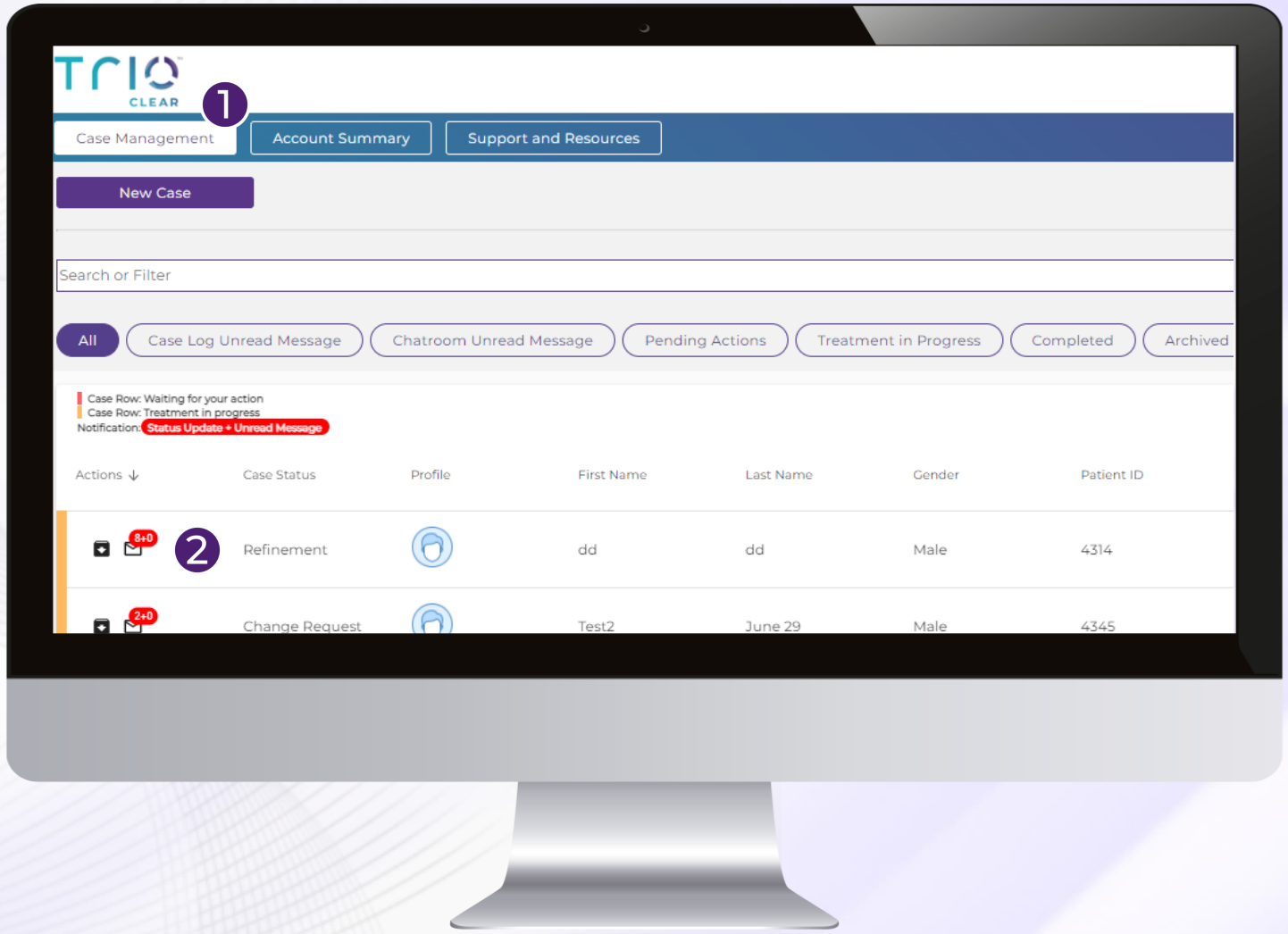
The example screenshot is for reference purposes only.

# Part 2
# Access to Trio iDesign™

# Part 2.
# Access to Trio iDesign™

1. Once you sign in to the TrioClear™ Doctor Submission Portal (http://pro.trioclear.com/) on your browser *(preferably with Chrome)*. You will be directed to the TrioClear™ Case Management dashboard. If it is your first time using the Submission Portal, you may refer to the "TrioClear Submission Guide" for detailed instructions.

2. To view a treatment plan, first click on the patient's profile.




The example screenshot is for reference purposes only.

# Part 2.
# Access to Trio iDesign™

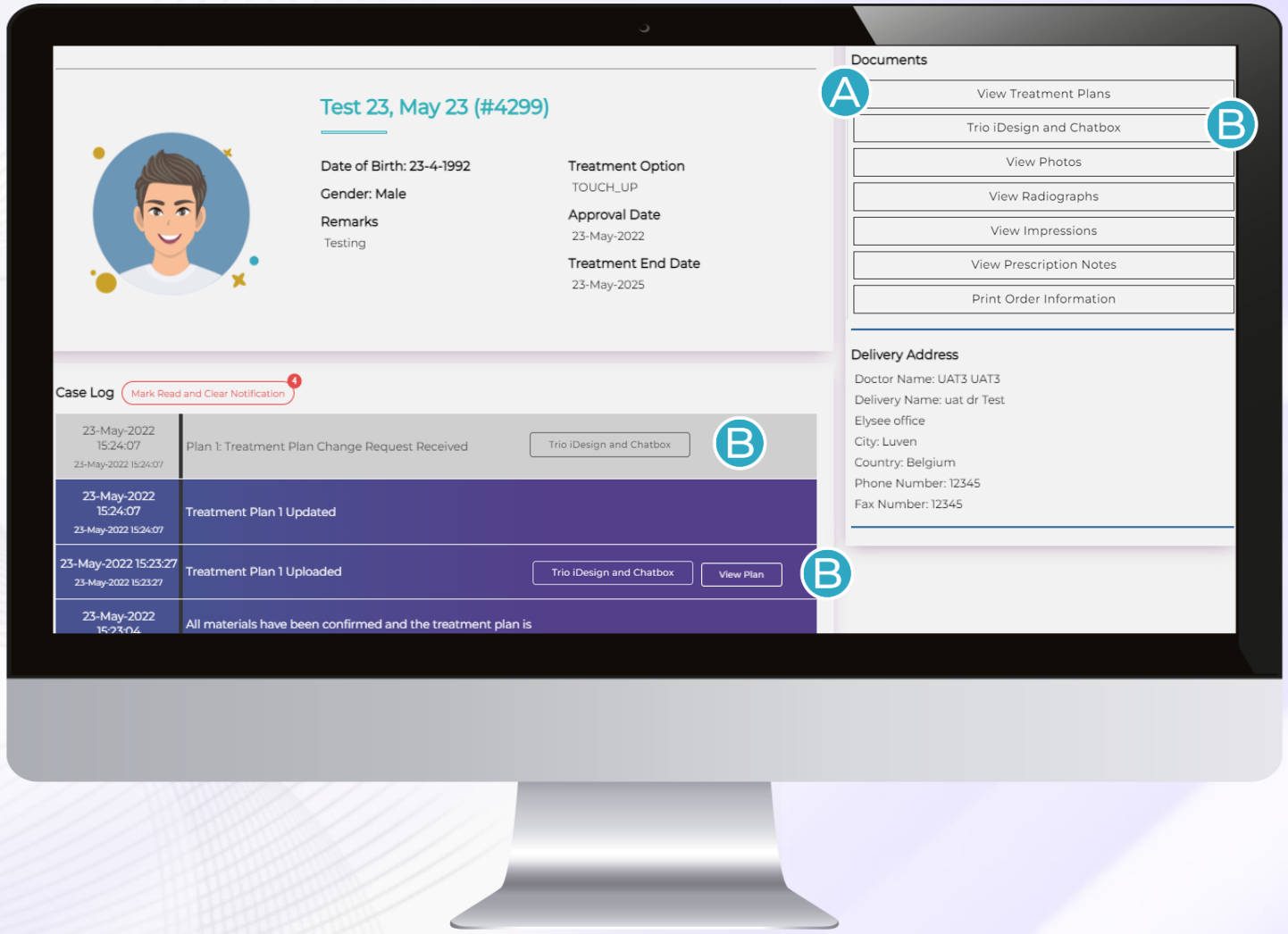
3 Two options opening Trio iDesign™ :

Ⓐ **<u>Without</u> chatbox:**
Under section of **Documents** >
View Treatment Plans > Trio iDesign

Ⓑ **<u>With</u> chatbox:**
Under section of **Documents** >
Trio iDesign and Chatbox

or

Under section of **Case Log** >
Trio iDesign and Chatbox




The example screenshot is for reference purposes only.

# Part 2.
# Access to Trio iDesign™

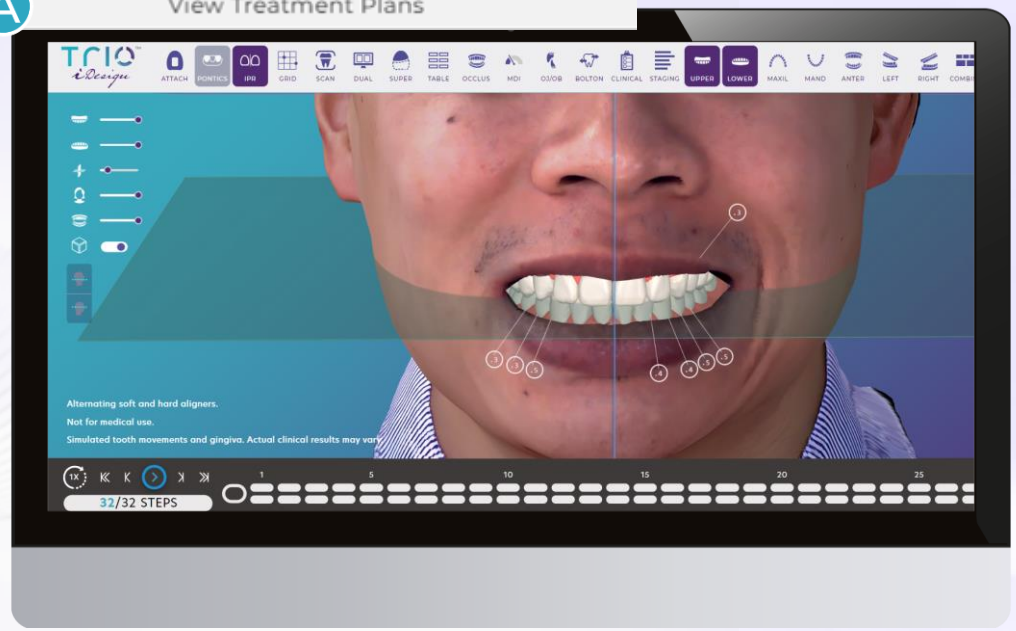
4 Two options:

A Upper screen shows the Trio iDesign™ work window <u>without Chatbox</u>

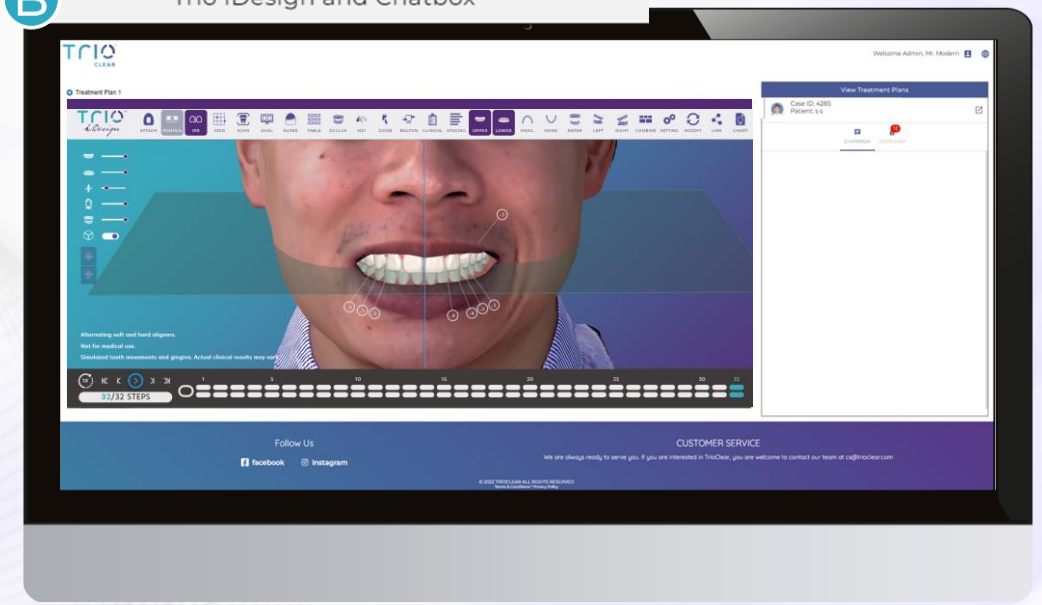
B Lower screen shows the Trio iDesign™ work window <u>with Chatbox</u>

Both screens have the same functions in Trio iDesign™ work window.

A View Treatment Plans




B Trio iDesign and Chatbox




The example screenshot is for reference purposes only.

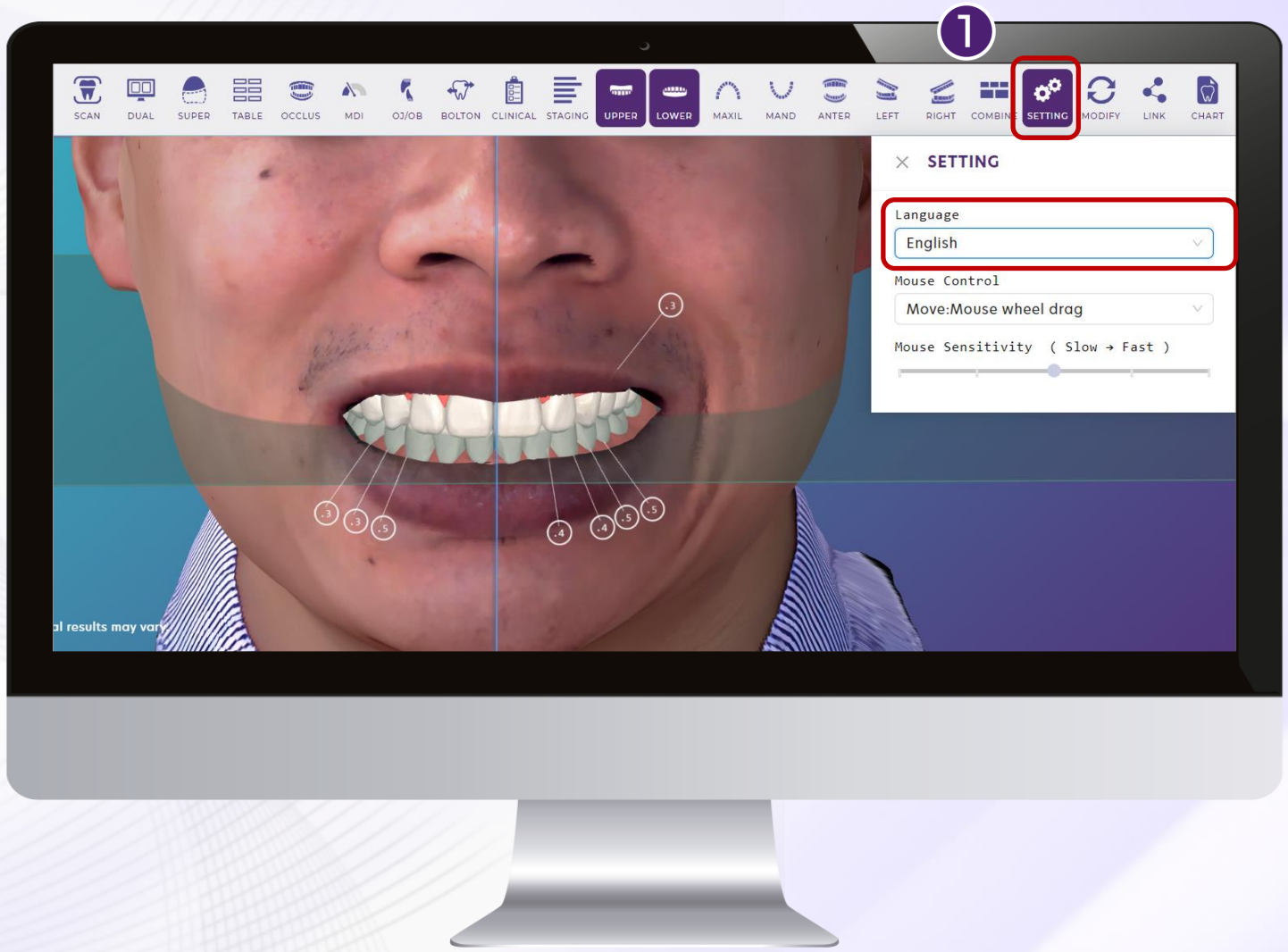
# Part 3
# Setting

# Part 3. Setting
# 3.1 Language

SETTING

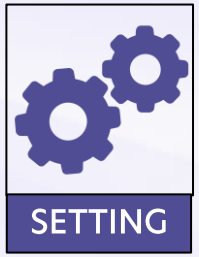
1. Settings > Language

- Multiple languages available.
  More languages are upcoming!
- Default language: English




The example screenshot is for reference purposes only.

# Part 3. Setting
# 3.2 Mouse Operation



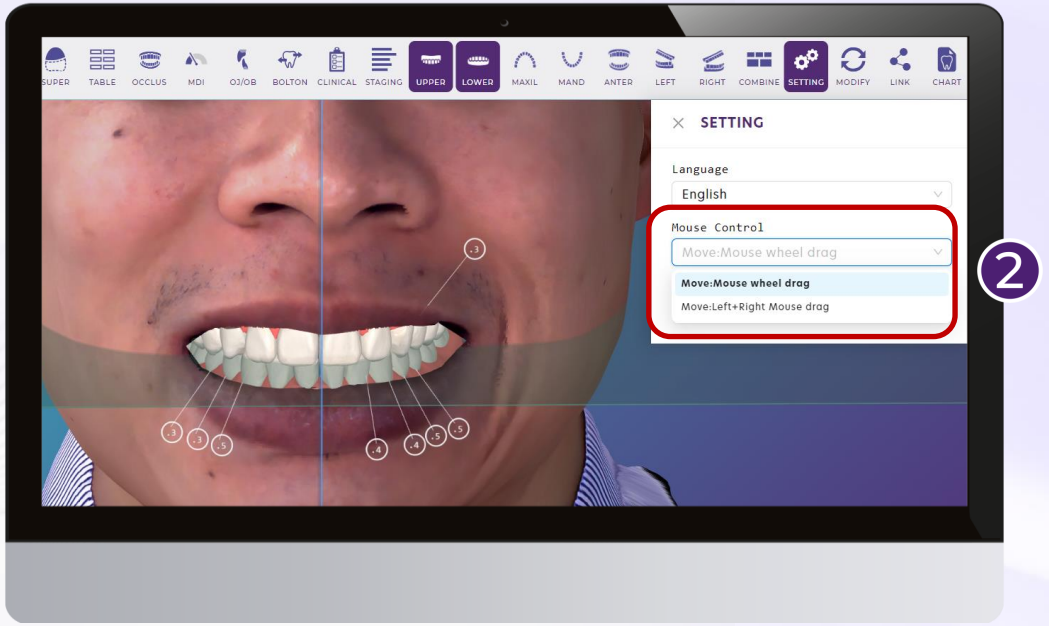

② Mouse operation

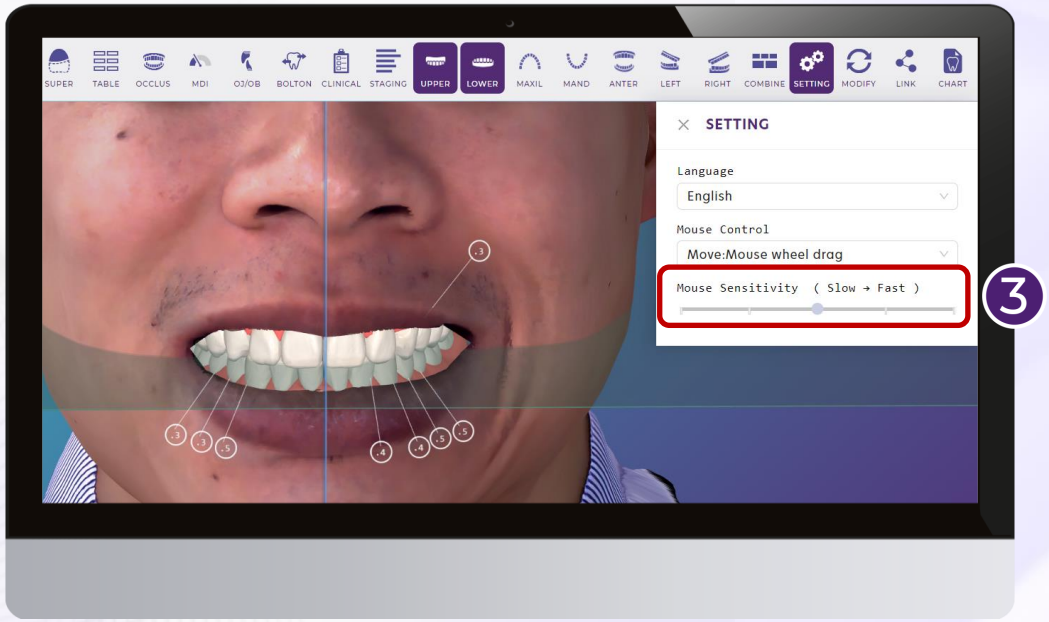
- **Zoom view**
  Scroll centre wheel
- **Rotate view**
  Press right button and drag
- **Move *(= Pan view)***
  Default:
  - Mouse wheel drag

  Other option:
  - Press left and right mouse button and drag (compatible with mousepad)

③ Mouse sensitivity

- **Slow to Fast** in 5 levels




The example screenshot is for reference purposes only.

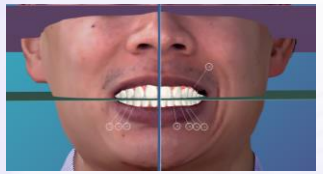
# Part 4
# Work window

# Part 4.
# Work window
# 4.1. 3D view window

1. Patient's 3D model
2. Adjust view
   - A. Upper / lower jaw
     Change the transparency level of the upper / lower jaw

NEW

   - B. Median plane / Occlusal plane
     Change the transparency level of the plane



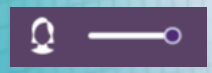
The example screenshot is for reference purposes only.

NEW

# Part 4.
# Work window
# 4.1. 3D view window

② Adjust view

Ⓒ 3D face scan
Change the transparency level of the face



Ⓓ Gum display
Change the transparency level of the gum

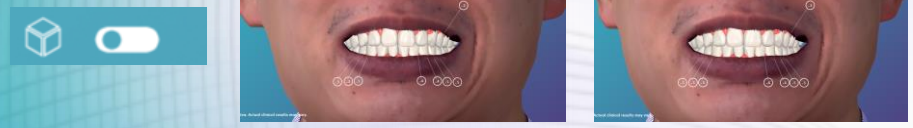
The example screenshot is for reference purposes only.

NEW

# Part 4.
# Work window
# 4.1. 3D view window

2 Adjust view

E Orthographic / Perspective View



F Orientation in Occlusal Plane

G Orientation in FH Plane

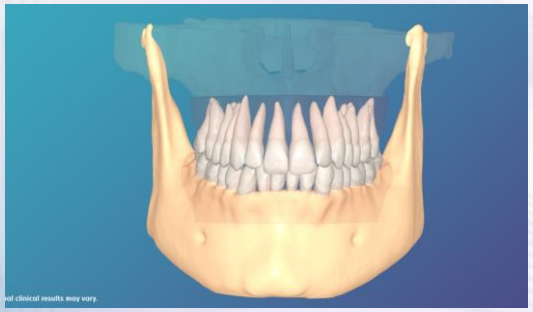
The example screenshot is for reference purposes only.

NEW

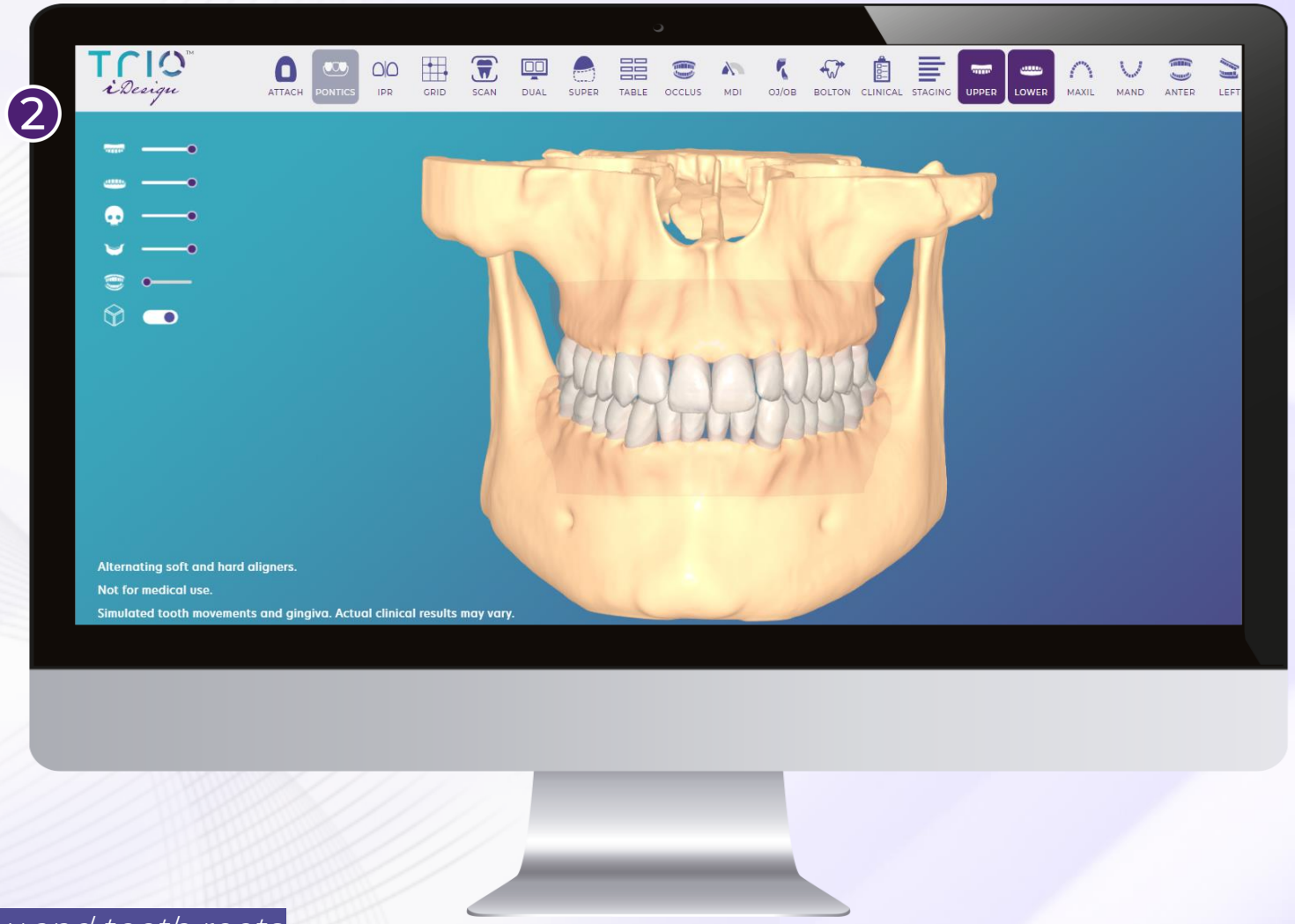
# Part 4.
# Work window
# 4.1. 3D view window

## ② Adjust view

### Ⓔ Upper Jaw Bone



### Ⓕ Lower Jaw Bone

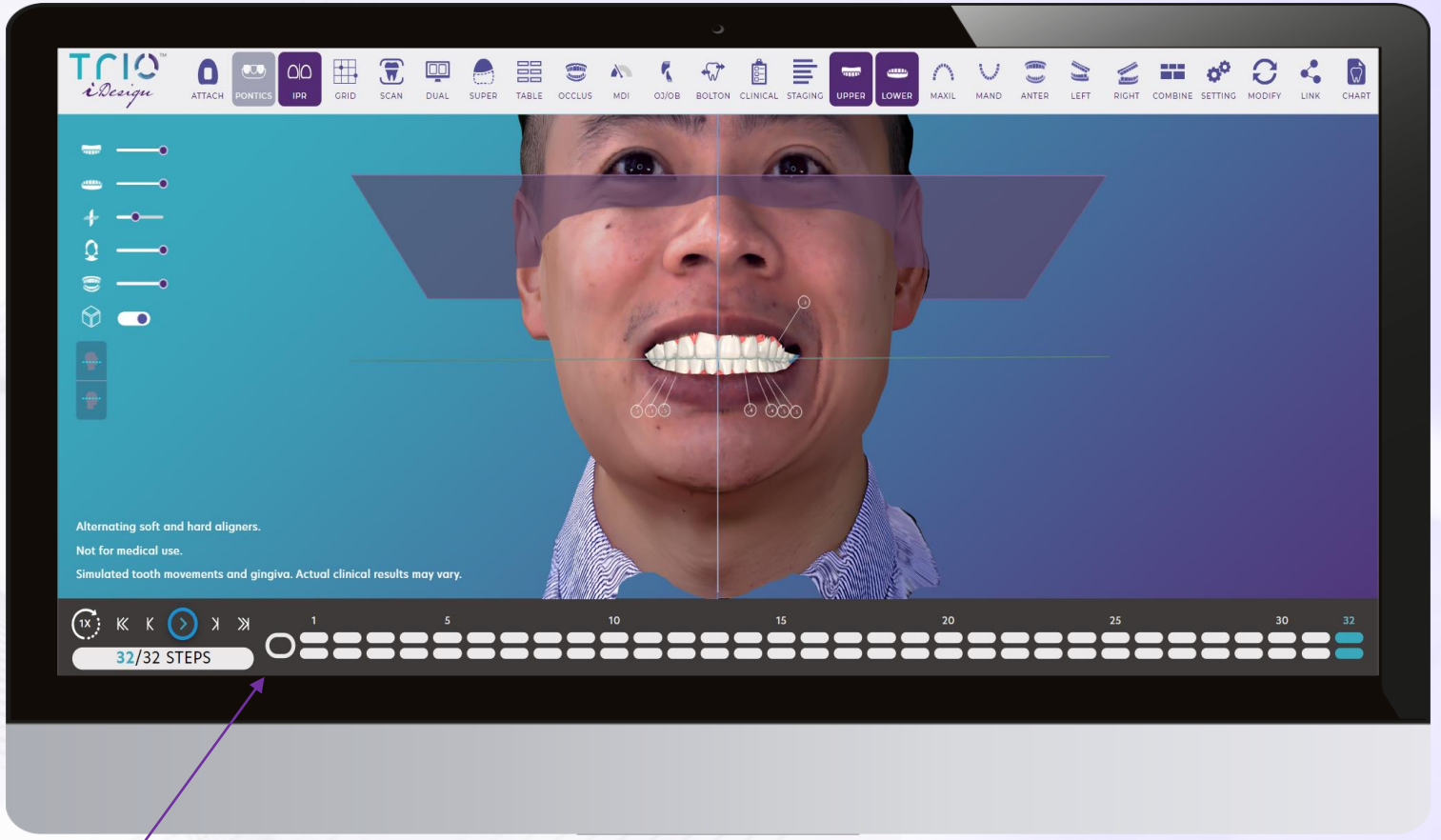


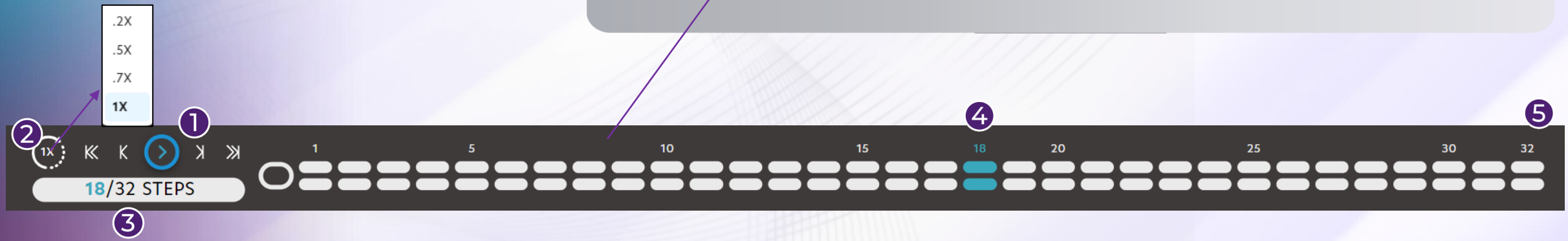

*Submit the CBCT data to enable the Jaw Bone View and tooth roots.*
16 (W) x 10 (H) FOV (Field of View) CBCT setup is recommended.

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.2. Animation bar

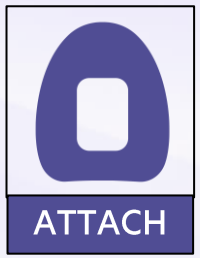
1. Play functions
2. Speed setting
   - 4 speed options
3. Current steps / total steps
4. Step locator
5. Total steps



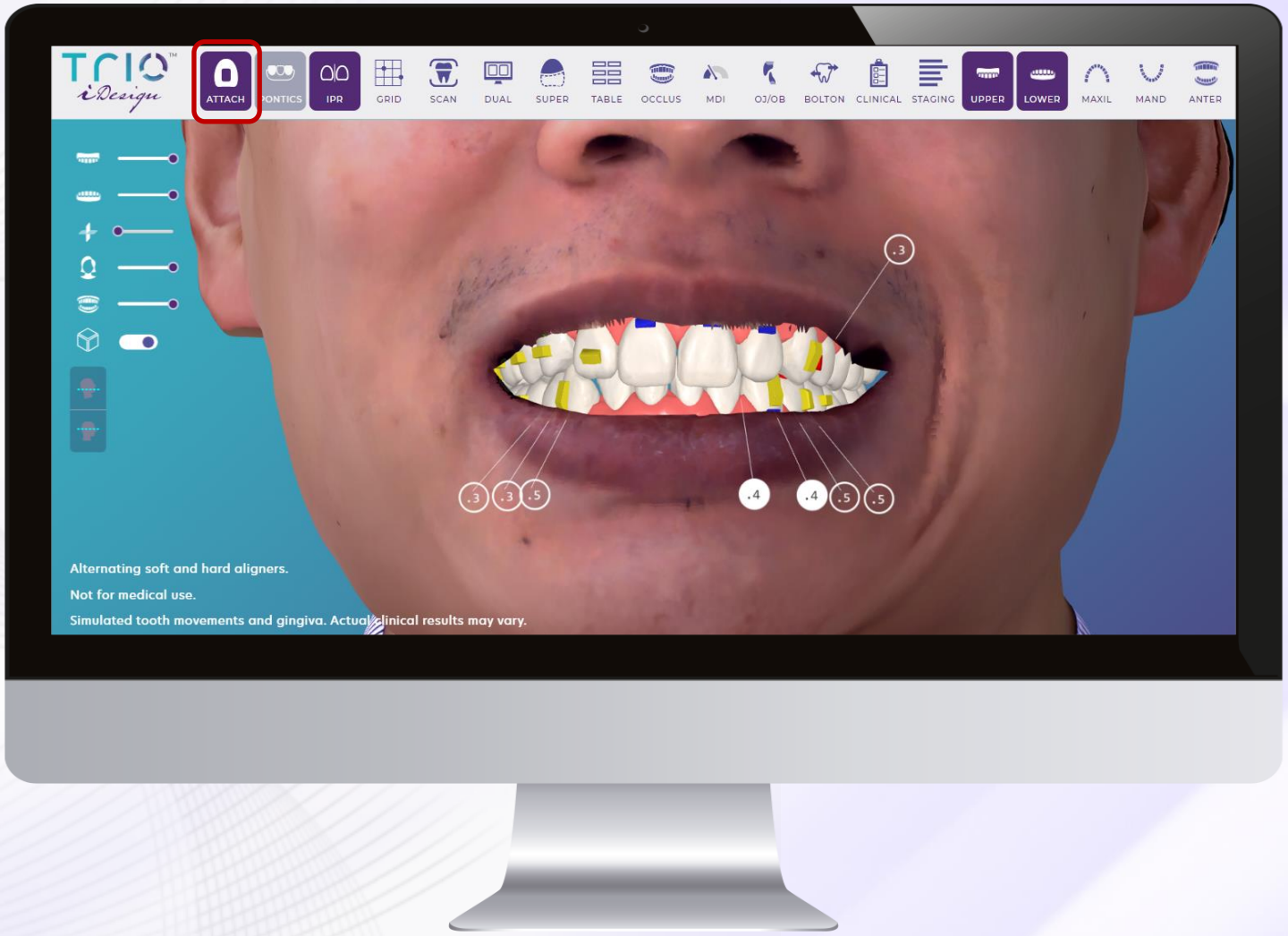

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3. Toolbar



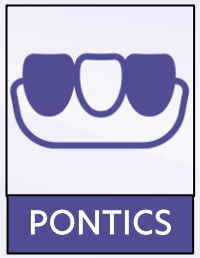

## 4.3.1 Attachment

You can choose to display or hide the attachments during the treatment plan review. Put your mouse over any attachment to see the attachment type.



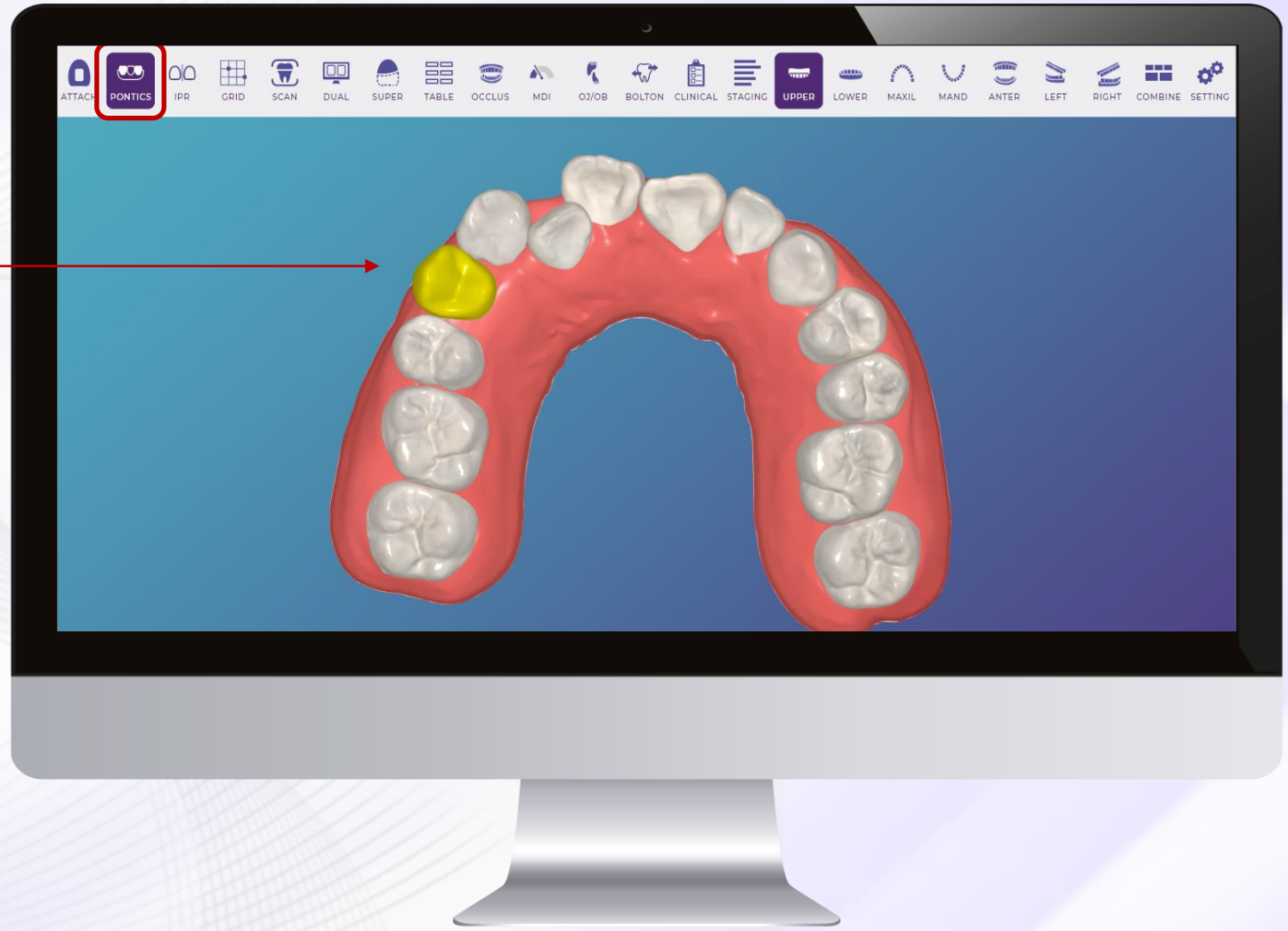

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3. Toolbar



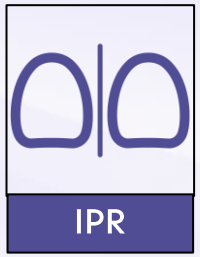

## 4.3.2 Pontics

It toggles between showing and hiding the pontics during the treatment plan simulation. The whole of the pontics are displayed in yellow.




The example screenshot is for reference purposes only.

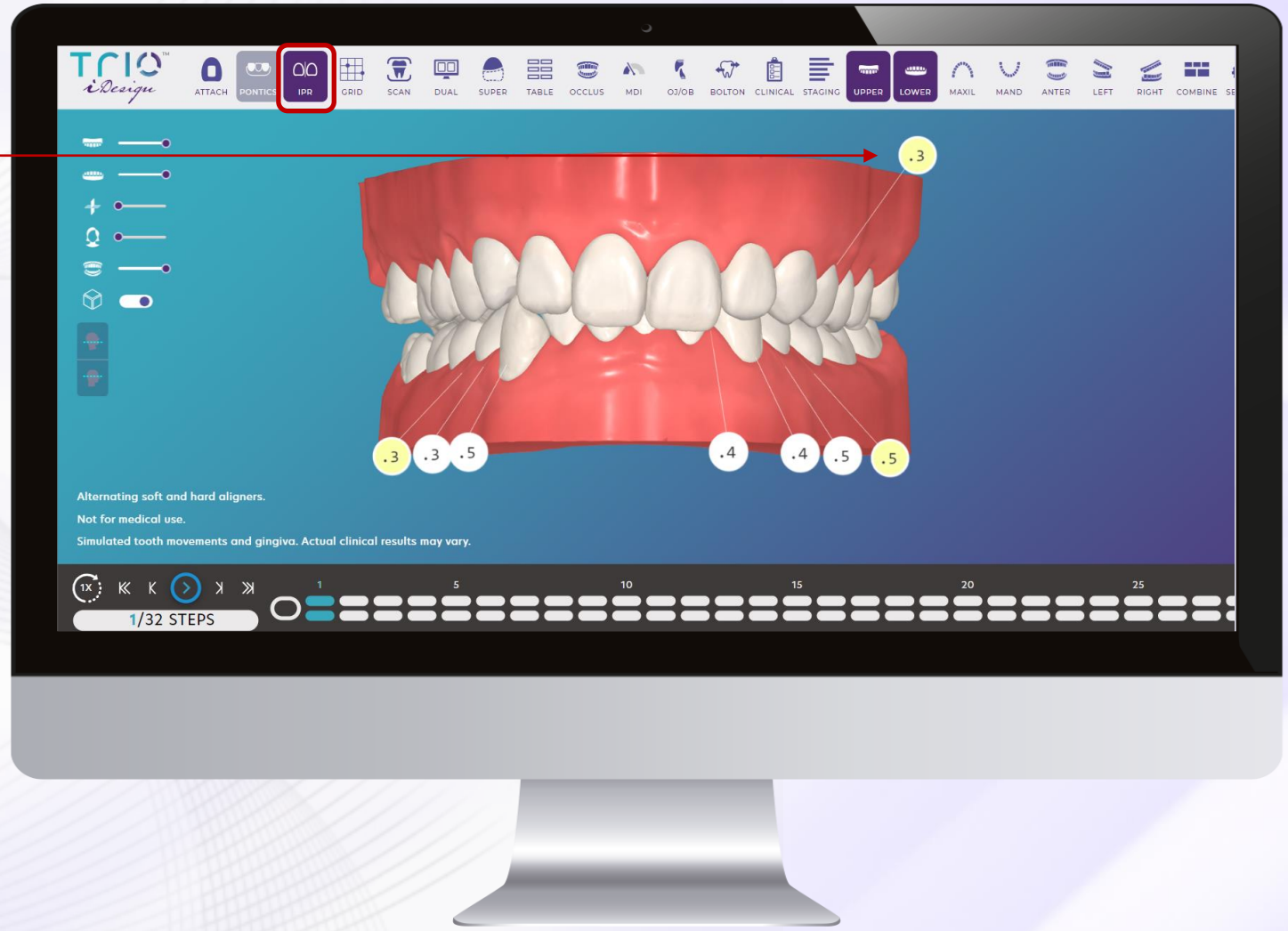
# Part 4.
# Work window
# 4.3. Toolbar




4.3.3 IPR
(Interproximal reduction instructions)

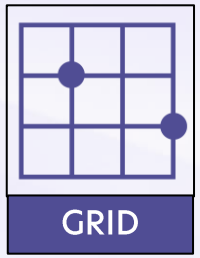
This tool controls the display of IPR values. When the mouse is over a circle, more detail will be displayed.

- Circle shaded in yellow
  Perform IPR at the current step
- Circle shaded in white
  IPR planned for the future steps
- Transparent circle
  IPR in the previous steps



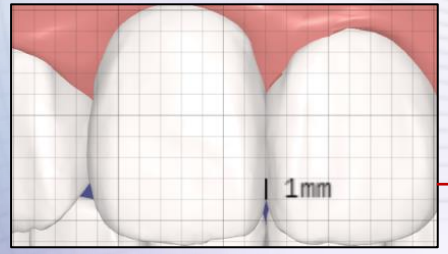

The example screenshot is for reference purposes only.

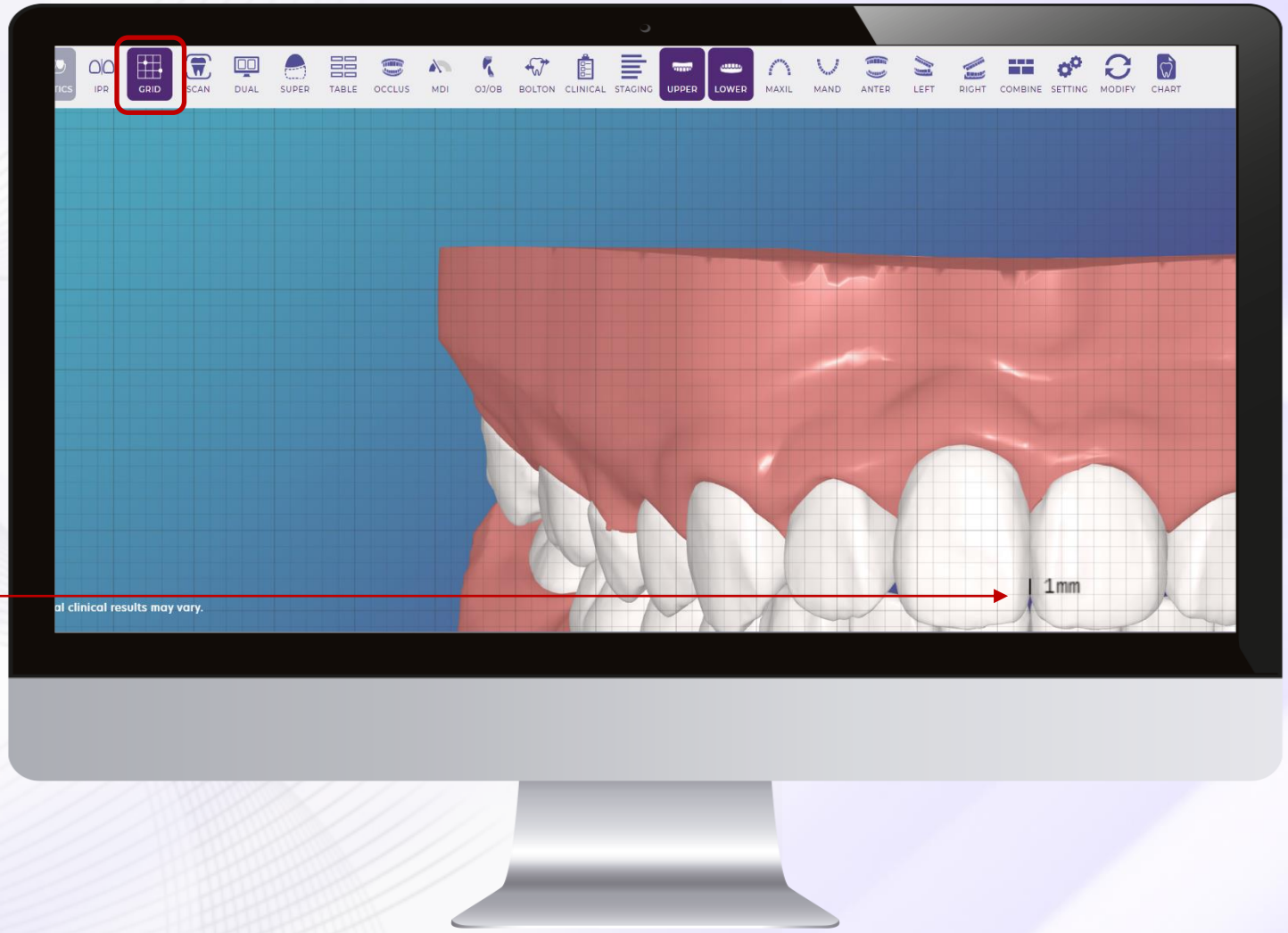
# Part 4.
# Work window
# 4.3. Toolbar




## 4.3.4 Grid view

The grid view toggles the display of a measurement grid. When the grid is on, the view is flattened (Perspective View) to facilitate accurate measurements.




The example screenshot is for reference purposes only.

NEW

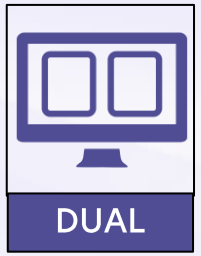
# Part 4.
# Work window
# 4.3. Toolbar

## 4.3.5 Scan data

Display the original scan data submitted to TrioClear™ in beige color.

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3. Toolbar

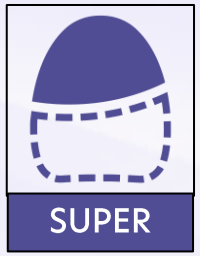



## 4.3.6 Dual window comparison

This tool provides a dual window comparison of a model among a specific step and the desired outcomes along the animation bar.

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3. Toolbar

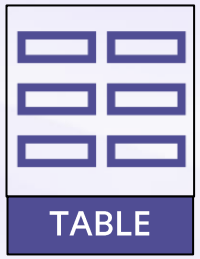



## 4.3.7 Superimposition tool

This tool allows you to visualize the relative movements of teeth from the initial (highlighted in dark blue color) or one step to another along the animation bar.

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3. Toolbar

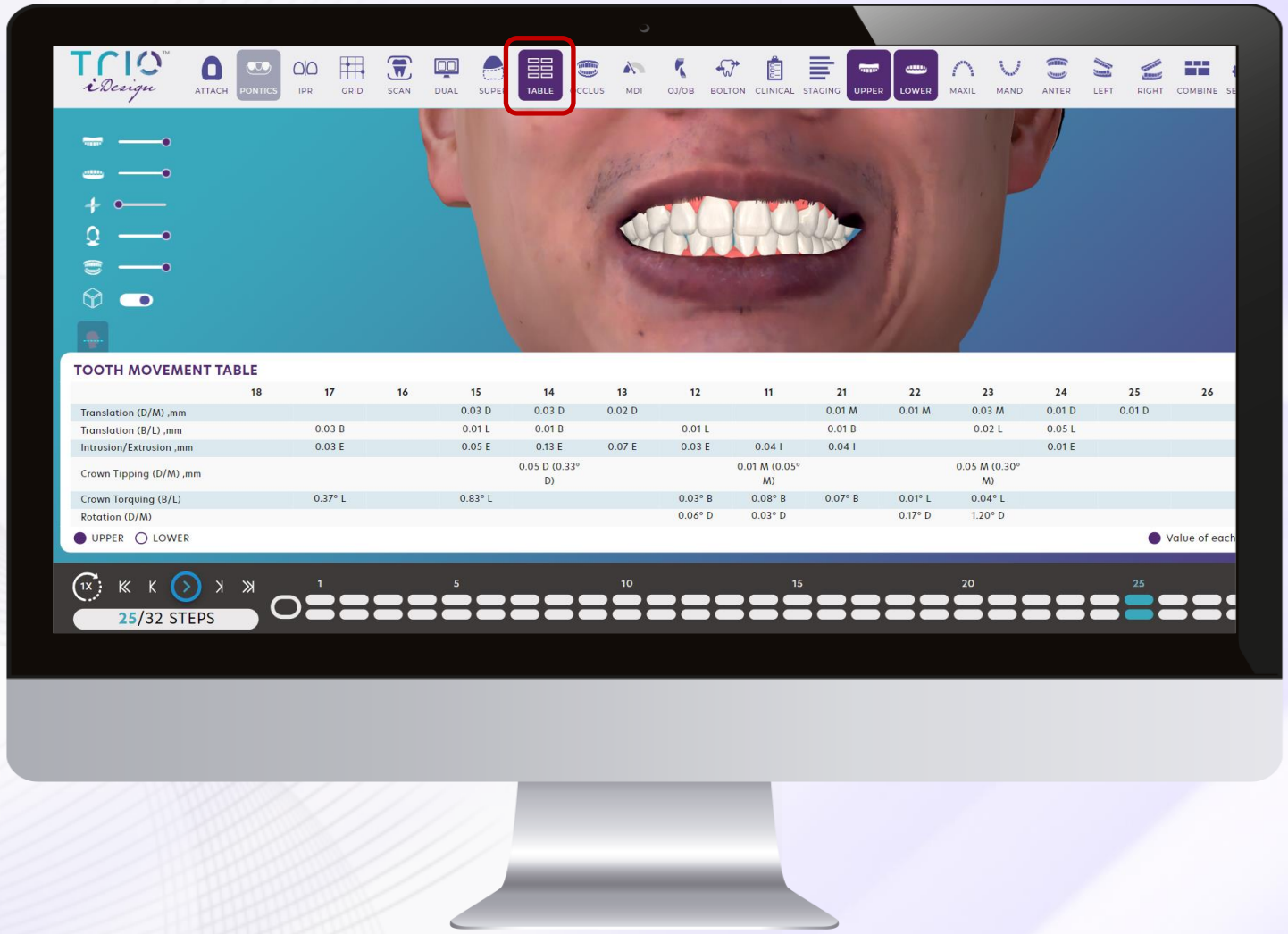



## 4.3.8 Tooth movement table

The tooth movement table displays the values of all the movement programmed for each tooth.

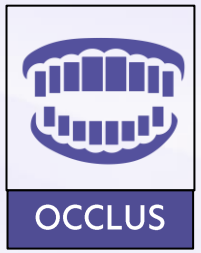
2 available views:

- Value of each step of aligners
- Accumulated values




The example screenshot is for reference purposes only.

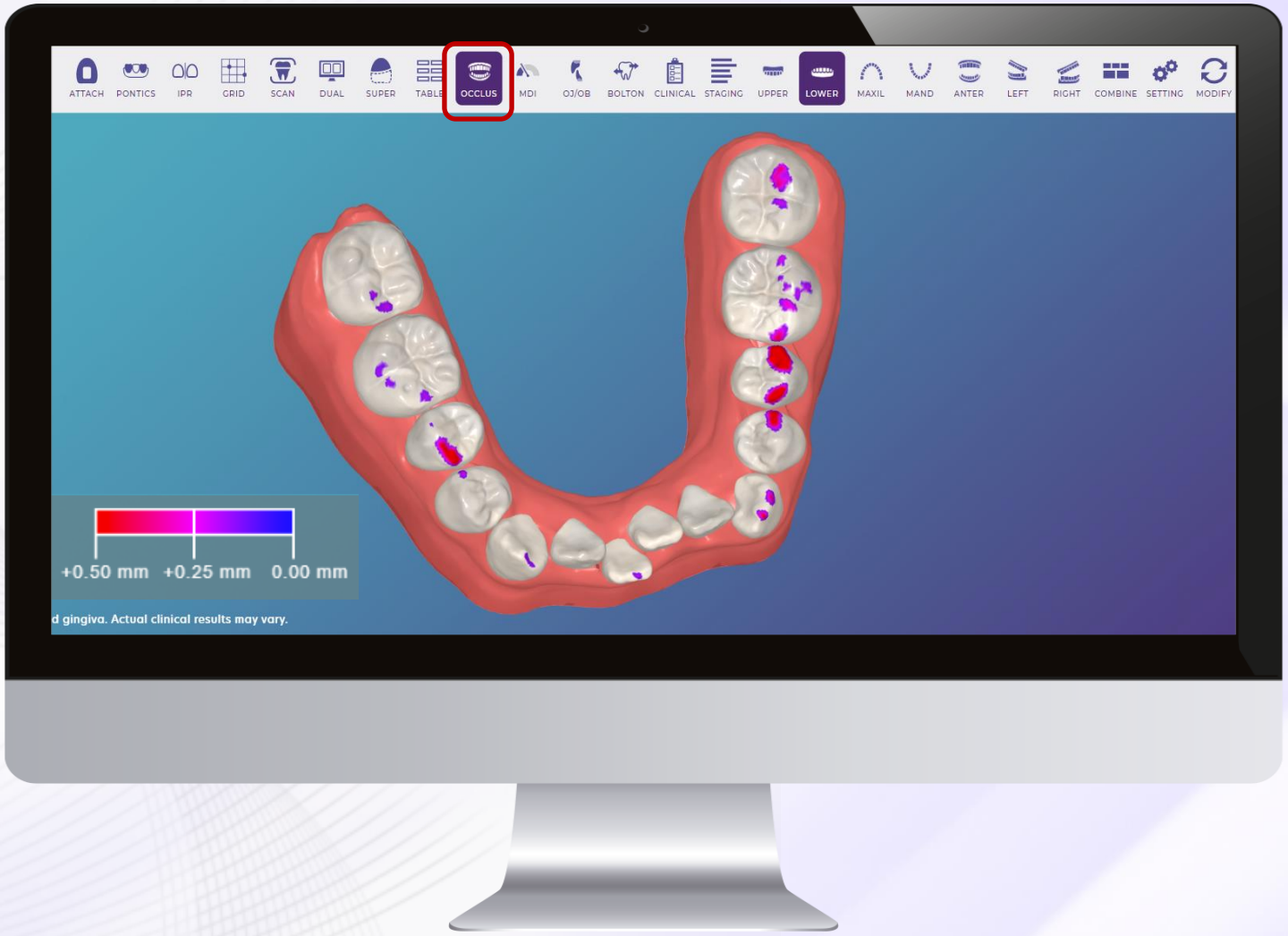
# Part 4.
# Work window
# 4.3 Toolbar




4.3.9 Occlusal contacts tool

The red to blue indicators on the model during the treatment plan review along the animation bar implies the presence of heavy occlusal contacts.

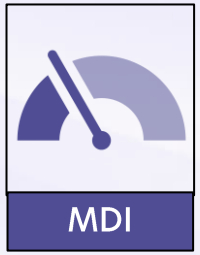
You can use this tool with dual window comparison to check the difference of the initial and final stages about the occlusal contacts.




The example screenshot is for reference purposes only.

NEW

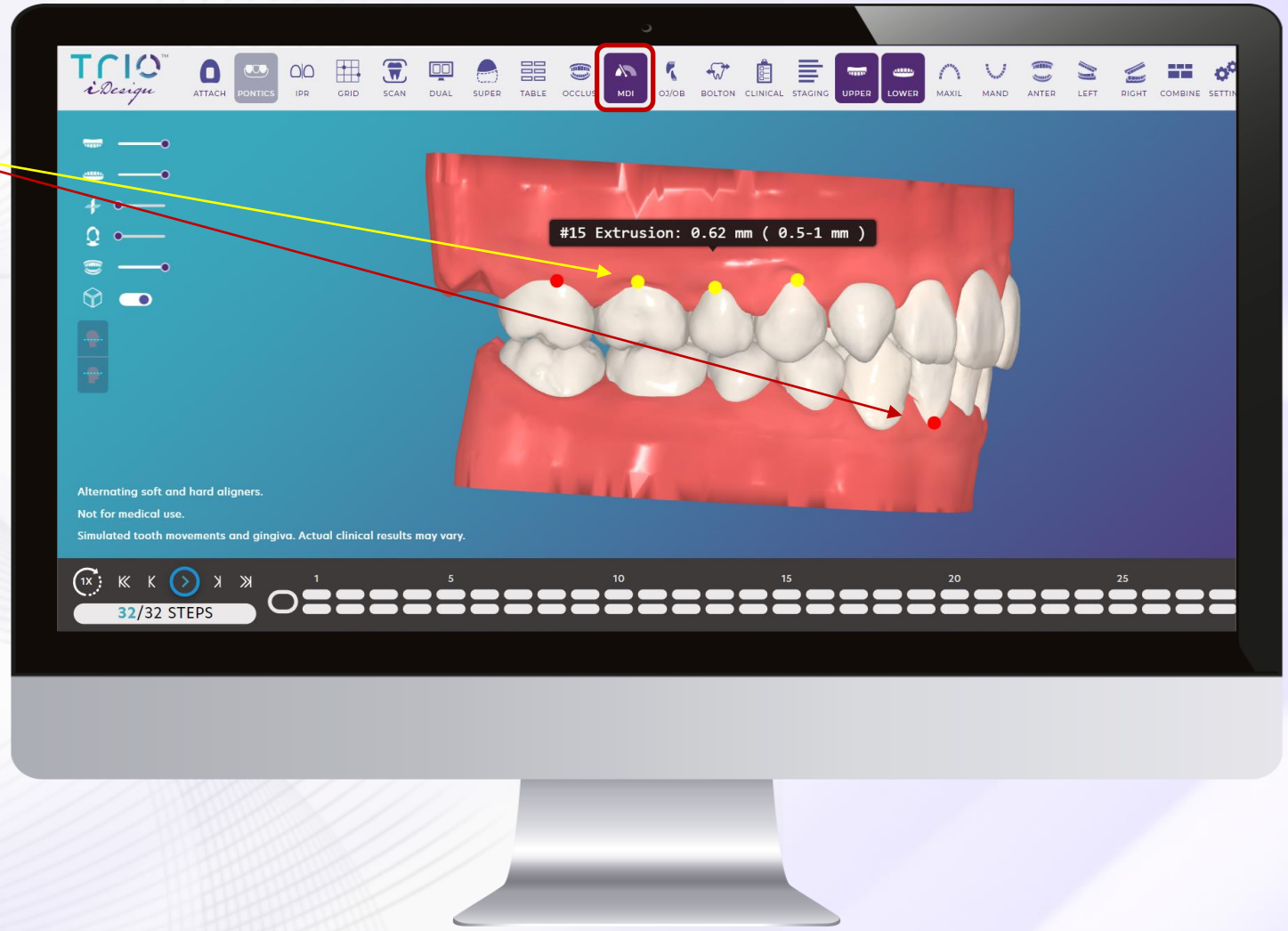
# Part 4.
# Work window
# 4.3 Toolbar




4.3.10 MDI
(Movement Difficulty Indicators)

The Movement Difficulty Indicators display movements of extrusion, intrusion, rotation, root movement, and A-P correction, which are programmed in the TrioClear™ treatment plan.

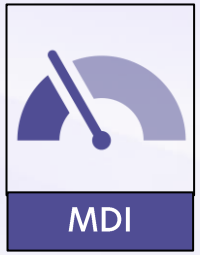
The dot indicator(s) in yellow and red denote larger tooth movements, which may pose greater difficulty in achieving the desired treatment outcome.




The example screenshot is for reference purposes only.

NEW

# Part 4.
# Work window
# 4.3 Toolbar



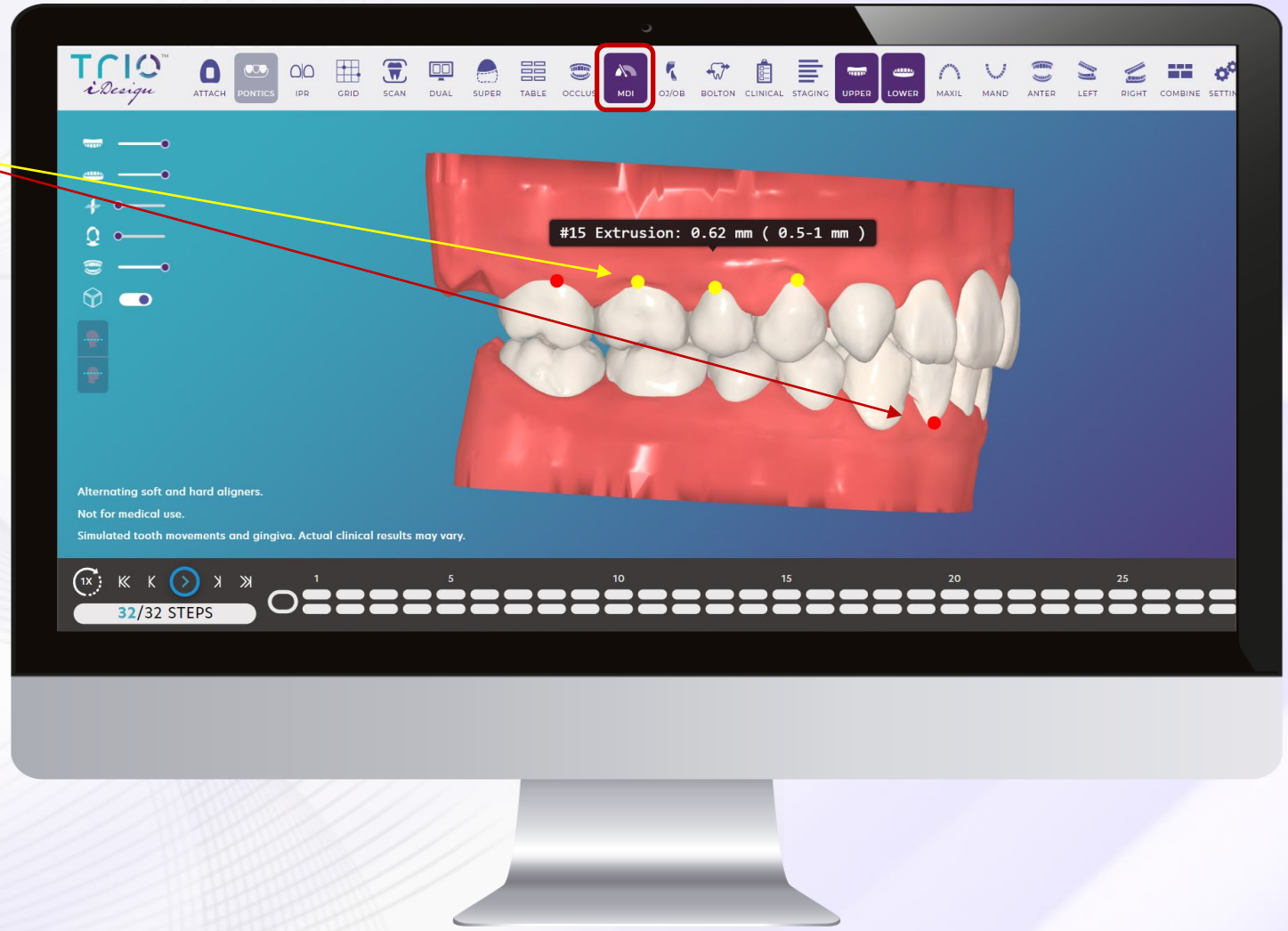

4.3.10 MDI
(Movement Difficulty Indicators)

- YELLOW – Moderate movements
  The movements programmed have shown good results with the use of aligners and at times, benefit from additional techniques like the one noted to the right; closer monitoring is recommended.

  Additional refinements may be needed.

- RED – Advanced movements
  The movements programmed have shown good results with the use of aligners, but often require additional orthodontic techniques as they are more challenging to achieve with the use of aligners alone; very close monitoring is recommended.

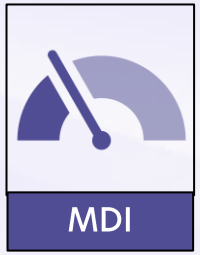
  Additional refinements likely needed.




The example screenshot is for reference purposes only.

NEW

# Part 4.
# Work window
# 4.3 Toolbar



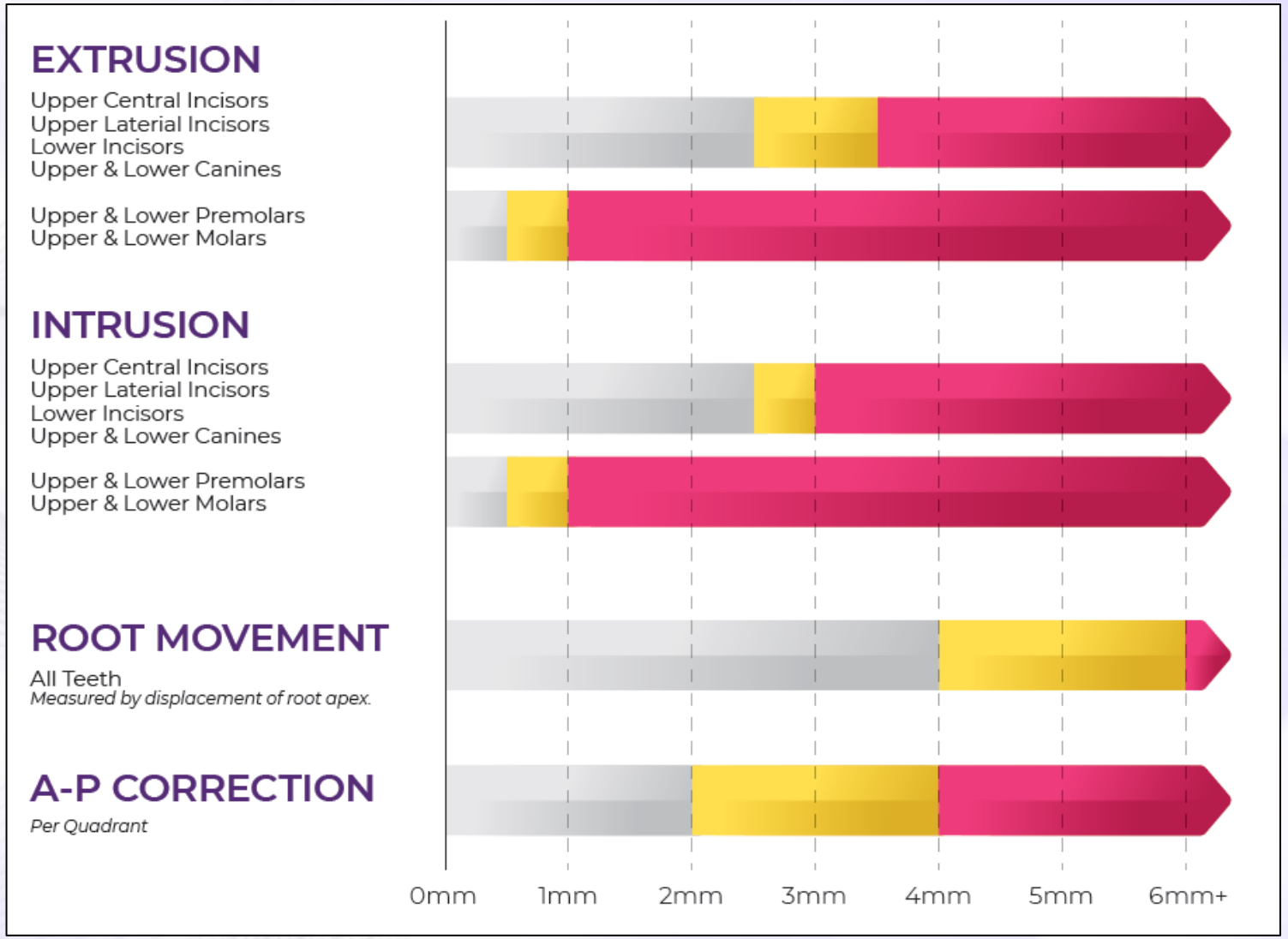

4.3.10 MDI
(Movement Difficulty Indicators)

These ranges are applied as a guideline to assess the extent of tooth movement in the TrioClear™ treatment plan.

NOTES:
If a doctor requests to remove or change a default attachment that has been automatically placed, the tooth / teeth will be identified as yellow or red and may require additional clinical skills and close monitoring.

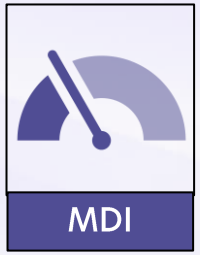
The color of assessing the difficulty of a treatment are provided for the doctor's reference only, based on the TrioClear™ treatment plan. Each patient's situation is different. Doctor is solely responsible for evaluating whether TrioClear™ treatments are appropriate for use with each patient and waives any claims against TrioClear™ relating to the treatment or outcome.

- Moderate Movement
- Advanced Movement



NEW

# Part 4. Work window 4.3 Toolbar




4.3.10 MDI (Movement Difficulty Indicators)

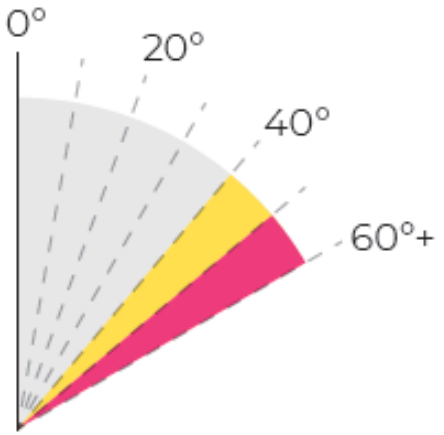
These ranges are applied as a guideline to assess the extent of tooth movement in the TrioClear™ treatment plan.

NOTES:
If a doctor requests to remove or change a default attachment that has been automatically placed, the tooth / teeth will be identified as yellow or red and may require additional clinical skills and close monitoring.

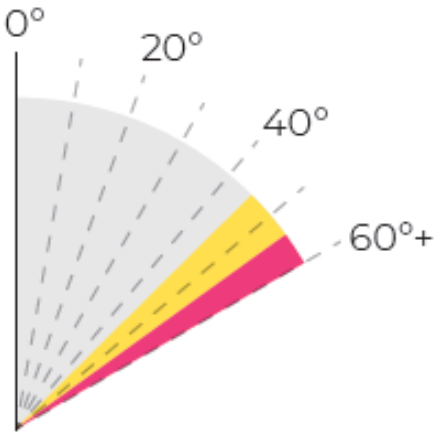
The color of assessing the difficulty of a treatment are provided for the doctor's reference only, based on the TrioClear™ treatment plan. Each patient's situation is different. Doctor is solely responsible for evaluating whether TrioClear™ treatments are appropriate for use with each patient and waives any claims against TrioClear™ relating to the treatment or outcome.

- Moderate Movement
- Advanced Movement

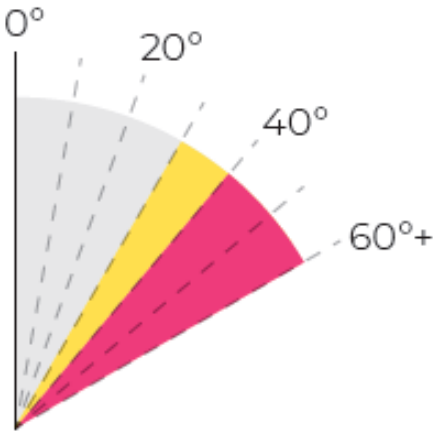
## ROTATION



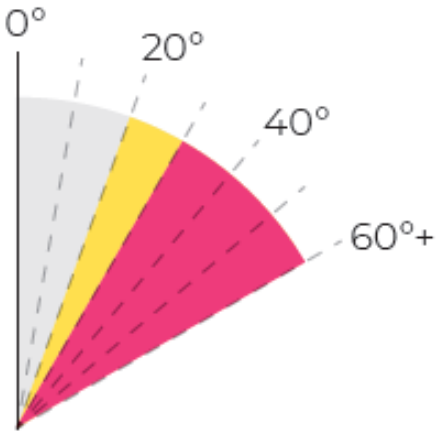

Upper Central Incisors
Lower Incisors




Upper & Lower Canines
Upper & Lower Premolars



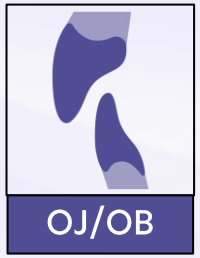

Upper Laterial Incisors




Upper & Lower Molars

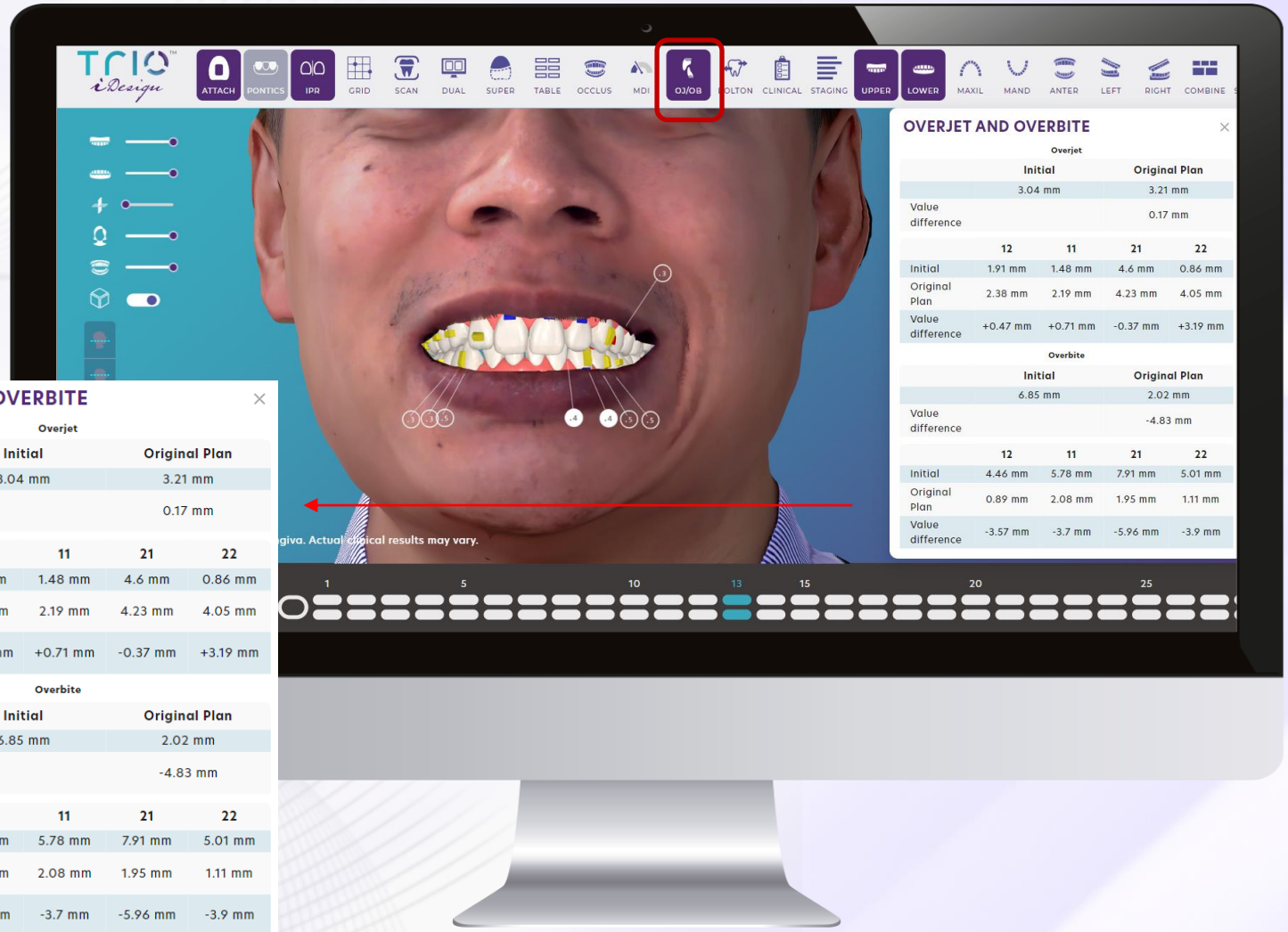
NEW

# Part 4.
# Work window
# 4.3 Toolbar




4.3.11 Overjet / Overbite analysis

Contain the overjet and overbite values and the differences between the initial step and after treatment plan correction.




OVERJET AND OVERBITE

Overjet

| | Initial | Original Plan |
|---|---|---|
| | 3.04 mm | 3.21 mm |
| Value difference | | 0.17 mm |

| | 12 | 11 | 21 | 22 |
|---|---|---|---|---|
| Initial | 1.91 mm | 1.48 mm | 4.6 mm | 0.86 mm |
| Original Plan | 2.38 mm | 2.19 mm | 4.23 mm | 4.05 mm |
| Value difference | +0.47 mm | +0.71 mm | -0.37 mm | +3.19 mm |

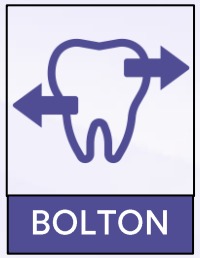
Overbite

| | Initial | Original Plan |
|---|---|---|
| | 6.85 mm | 2.02 mm |
| Value difference | | -4.83 mm |

| | 12 | 11 | 21 | 22 |
|---|---|---|---|---|
| Initial | 4.46 mm | 5.78 mm | 7.91 mm | 5.01 mm |
| Original Plan | 0.89 mm | 2.08 mm | 1.95 mm | 1.11 mm |
| Value difference | -3.57 mm | -3.7 mm | -5.96 mm | -3.9 mm |

The example screenshot is for reference purposes only.

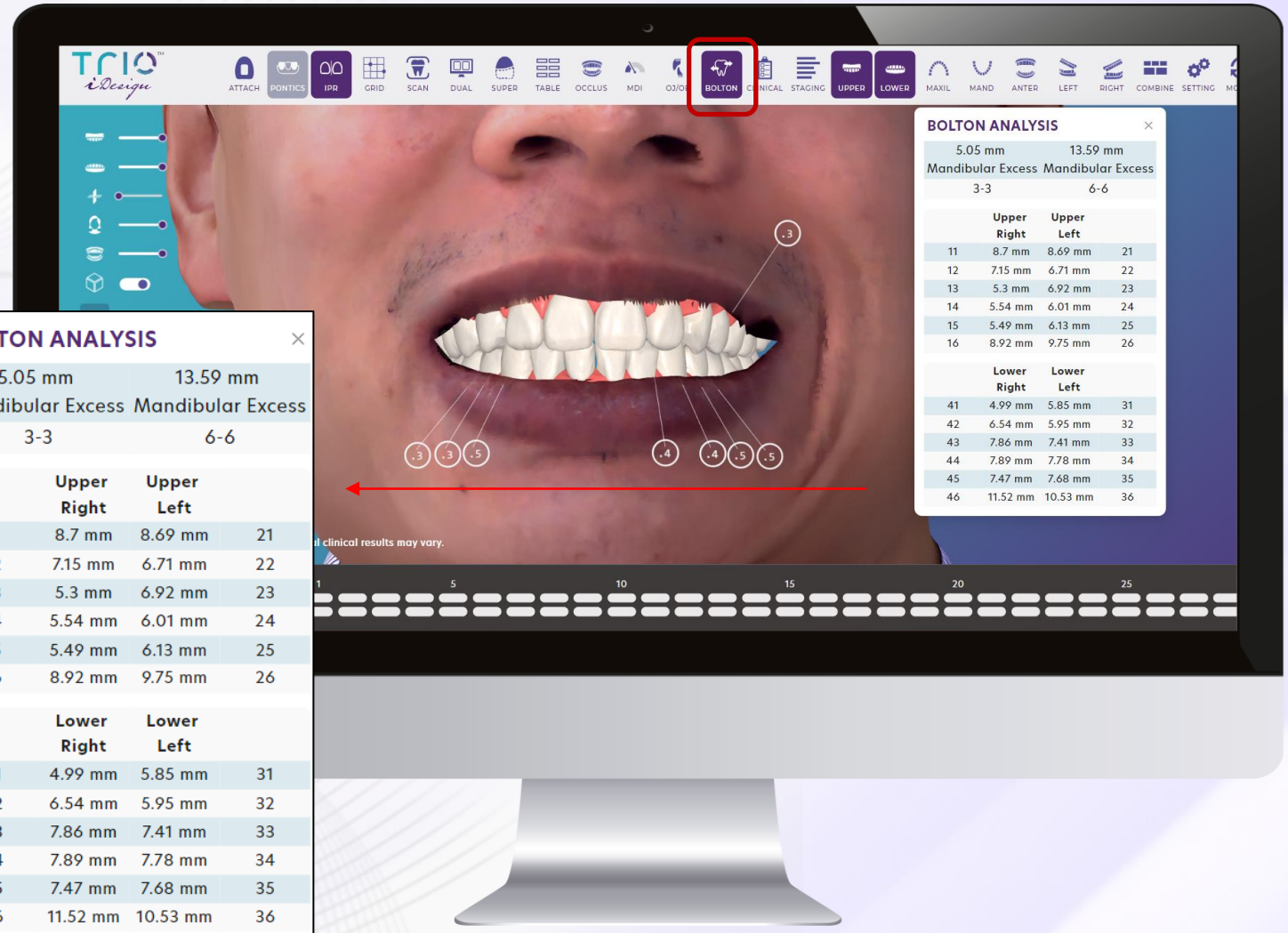
# Part 4.
# Work window
# 4.3 Toolbar




## 4.3.12 Bolton analysis

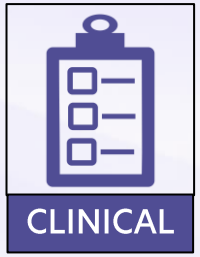
Bolton analysis provides reference information about tooth size discrepancy that is useful for planning how to address tooth interdigitation and arch coordination. The analysis is not automatically integrated into the treatment planning setup protocol but is provided for your assessment.

Bolton analysis provides information on the width of permanent and also provides the estimated width for missing permanent teeth.




The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3 Toolbar

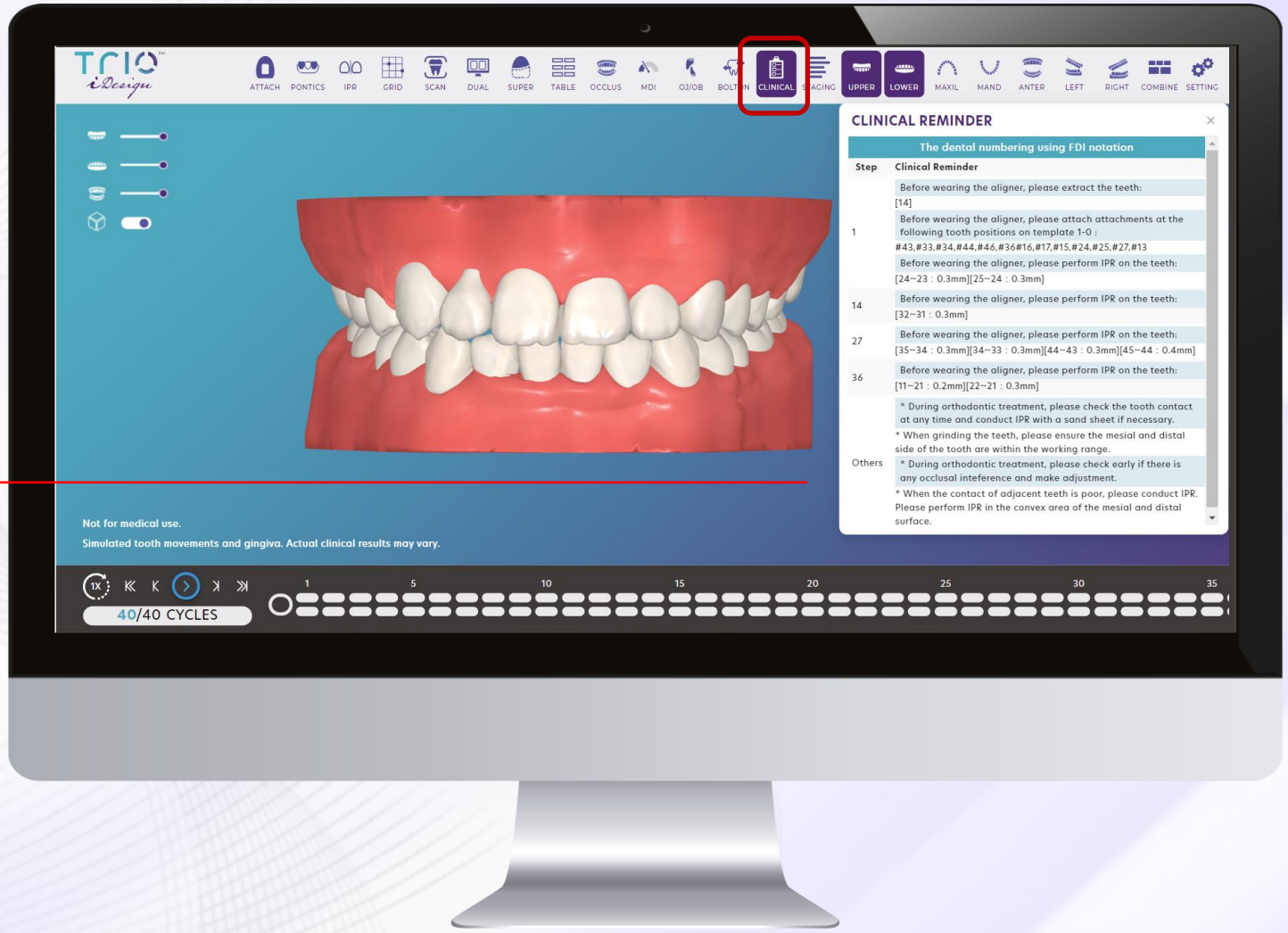



## 4.3.13 Clinical reminder

Contains a summary to doctors for the routine procedures of orthodontic treatment during certain steps of the clear aligner treatment.

**CLINICAL REMINDER**

| The dental numbering using FDI notation | |
|---|---|
| **Step** | **Clinical Reminder** |
| 1 | Before wearing the aligner, please extract the teeth:<br>[14]<br>Before wearing the aligner, please attach attachments at the following tooth positions on template 1-0 :<br>#43,#33,#34,#44,#46,#36#16,#17,#15,#24,#25,#27,#13<br>Before wearing the aligner, please perform IPR on the teeth:<br>[24~23 : 0.3mm][25~24 : 0.3mm] |
| 14 | Before wearing the aligner, please perform IPR on the teeth:<br>[32~31 : 0.3mm] |
| 27 | Before wearing the aligner, please perform IPR on the teeth:<br>[35~34 : 0.3mm][34~33 : 0.3mm][44~43 : 0.3mm][45~44 : 0.4mm] |
| 36 | Before wearing the aligner, please perform IPR on the teeth:<br>[11~21 : 0.2mm][22~21 : 0.3mm] |
| Others | * During orthodontic treatment, please check the tooth contact at any time and conduct IPR with a sand sheet if necessary.<br>* When grinding the teeth, please ensure the mesial and distal side of the tooth are within the working range.<br>* During orthodontic treatment, please check early if there is any occlusal inteference and make adjustment.<br>* When the contact of adjacent teeth is poor, please conduct IPR. Please perform IPR in the convex area of the mesial and distal surface. |



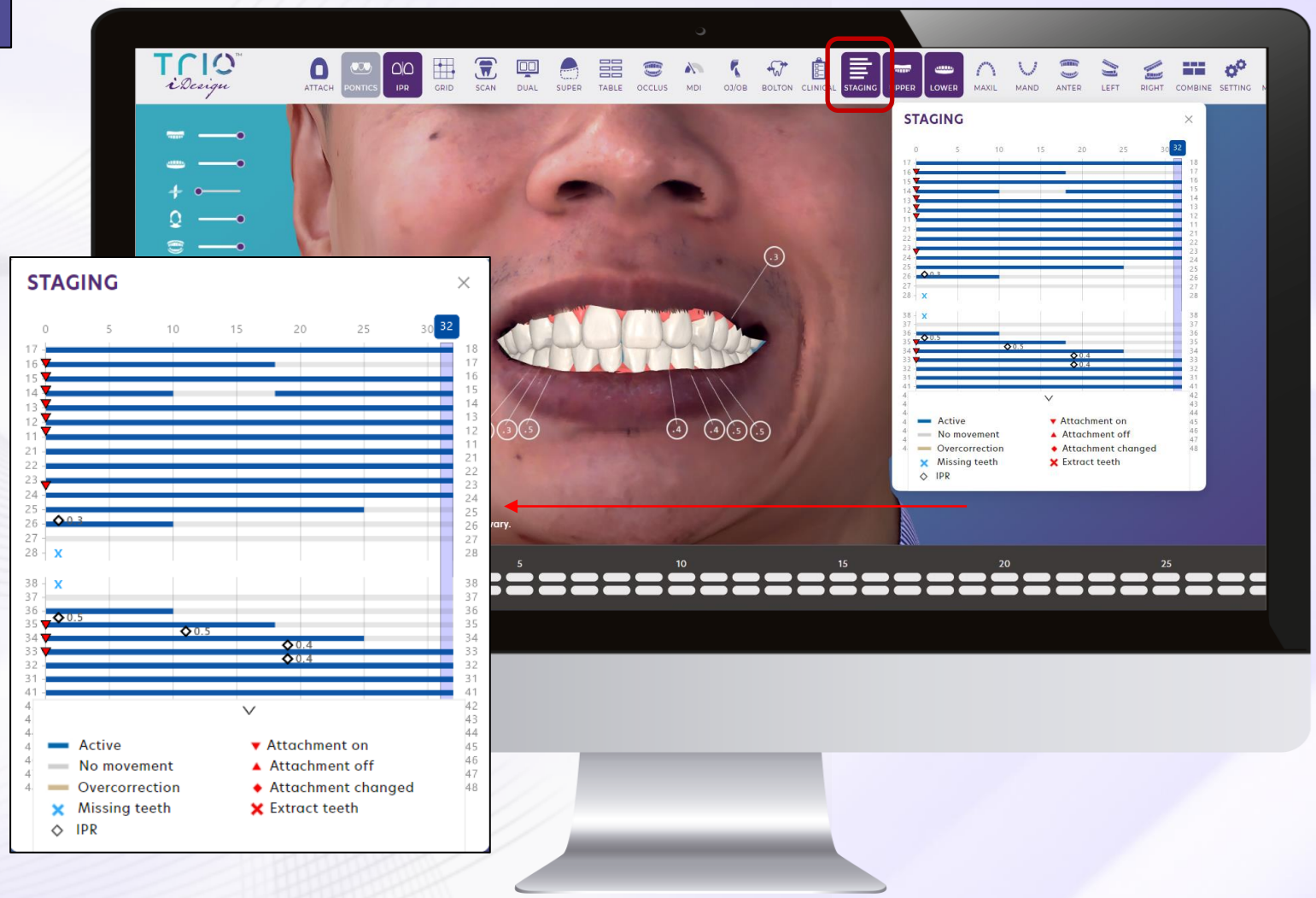

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3 Toolbar

## 4.3.14 Staging overview

Displays the overview and treatment details of the movement for each tooth in every step.

- Colors & symbols represent different scenarios and reminders of routine procedures at various stages.




The example screenshot is for reference purposes only.

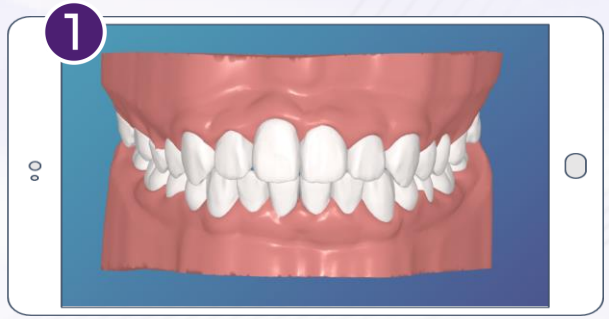
# Part 4.
# Work window
# 4.3 Toolbar

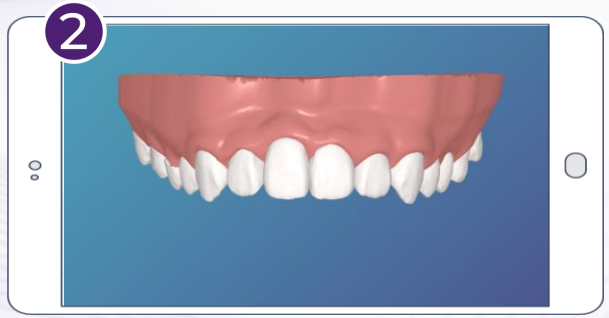
4.3.15 Viewing tools

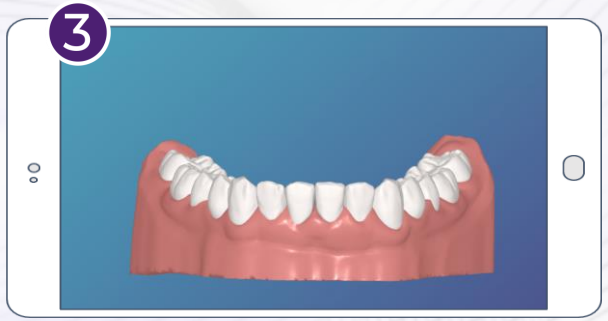
Shortcut keys available in all views:

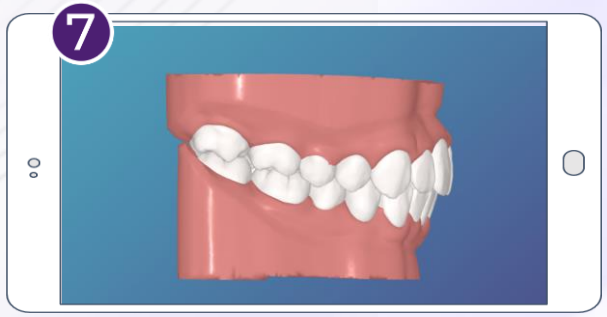
1. Anterior
2. Upper jaw
3. Lower jaw
4. Maxillary
5. Mandibular
6. Left Buccal
7. Right Buccal

| | |
|---|---|
| | ANTER |
| | UPPER |
| | LOWER |
| | MAXIL |
| | MAND |
| | LEFT |
| | RIGHT |



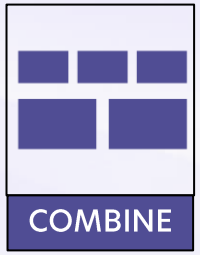






The example screenshot is for reference purposes only.

NEW

# Part 4.
# Work window
# 4.3 Toolbar

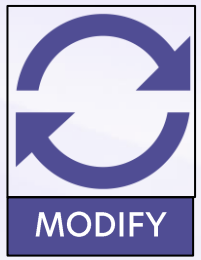



## 4.3.16 Combination view

Now you can see the intraoral model in five different angles at the same time.

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3 Toolbar

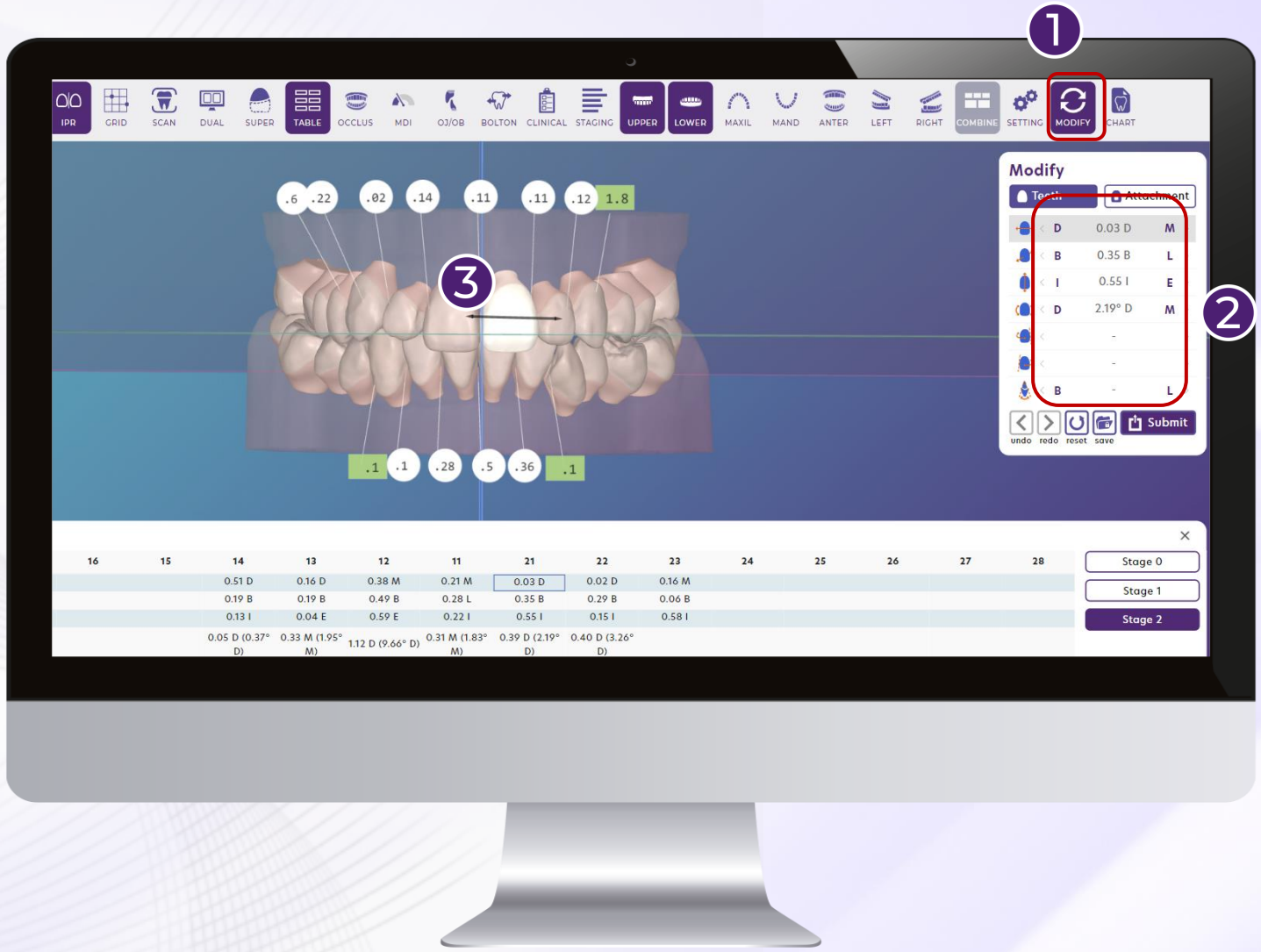



4.3.17 3D modification – Adjust goal position

1. Select "*Modify*" in the toolbar. Select "*Teeth*" in the "*Modify*" window.

2. Two sliders below represents the interval and the rotation degree for the teeth movement during the modification. You can drag the sliders to set the values for each arrow move.

3. Left-click to select a tooth to be modified. The selected tooth will be highlighted in white. Hold the (Ctrl) Control key to select multiple teeth, all of which will be modified at once.




*Treatment plan modification is not supported in mobile device.*

The example screenshot is for reference purposes only.

NEW

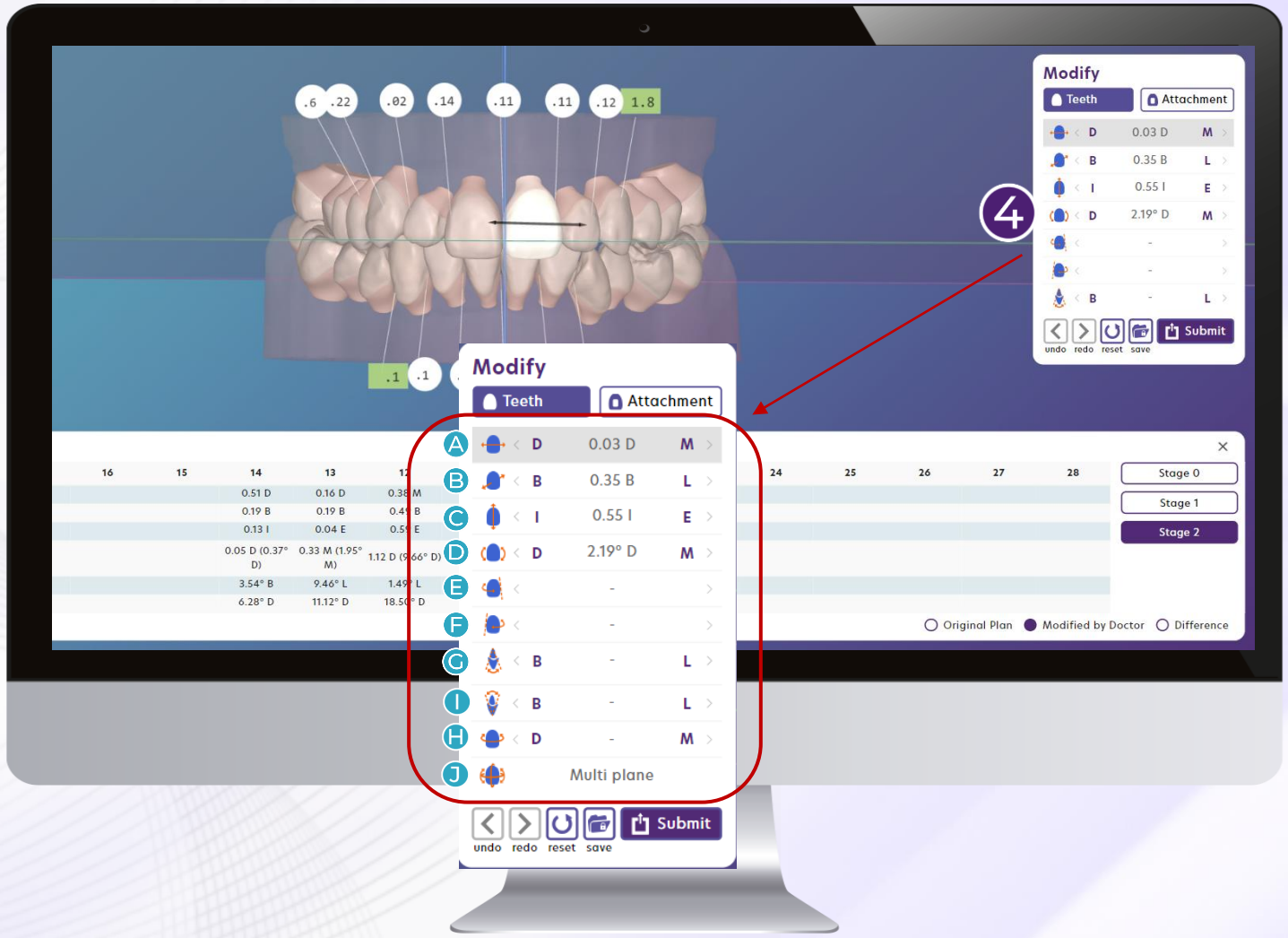
# Part 4.
# Work window
# 4.3 Toolbar

MODIFY

4.3.17 3D modification – Adjust goal position

4. Click to select the movement type from the following:

- A Translation (Distal/ Mesial)
- B Translation (Buccal /Lingual)
- C Intrusion/Extrusion
- D Crown Tipping (Distal/ Mesial)
- E Mesial Hinge Rotation
- F Distal Hinge Rotation
- G Root Torquing (Buccal /Lingual)
- I Crown Torquing (Buccal /Lingual)
- H Rotation (Distal / Mesial)
- J Multi plane




*Treatment plan modification is not supported in mobile or tablet device.*

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3 Toolbar

MODIFY

4.3.17 3D modification – Adjust goal position

5 Click ‹ or › button to move. The value between the arrows is also shown on the movement table below.

*Treatment plan modification is not supported in mobile or tablet device.*

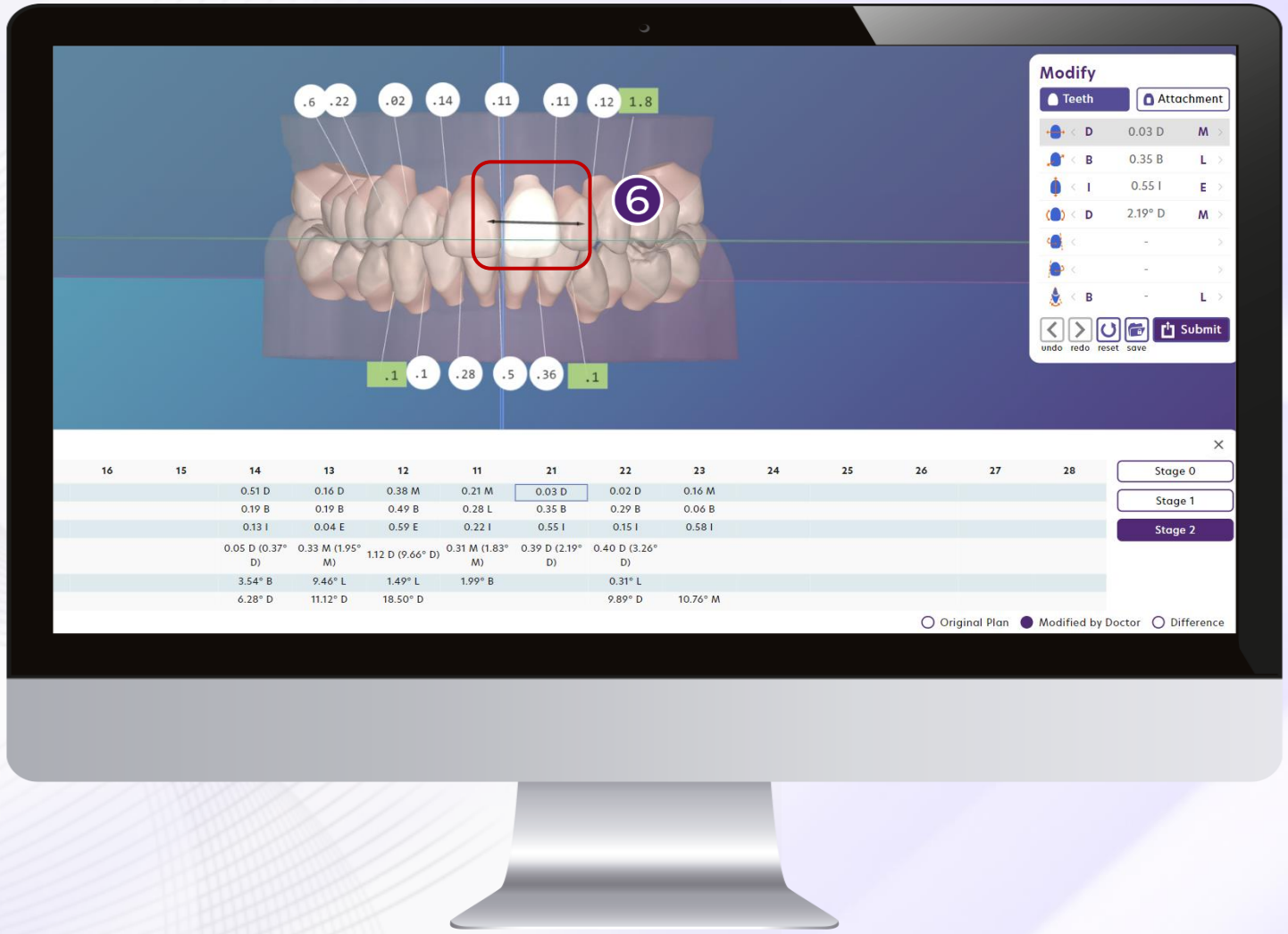
The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3 Toolbar

MODIFY

4.3.17 3D modification – Adjust goal position

6 You can also click and hold on the handle ⟷ on the tooth. Drag the handle to make the desired changes.

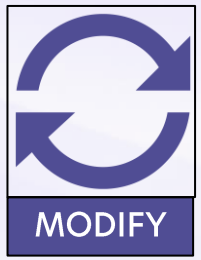



*Treatment plan modification is not supported in mobile or tablet device.*

The example screenshot is for reference purposes only.

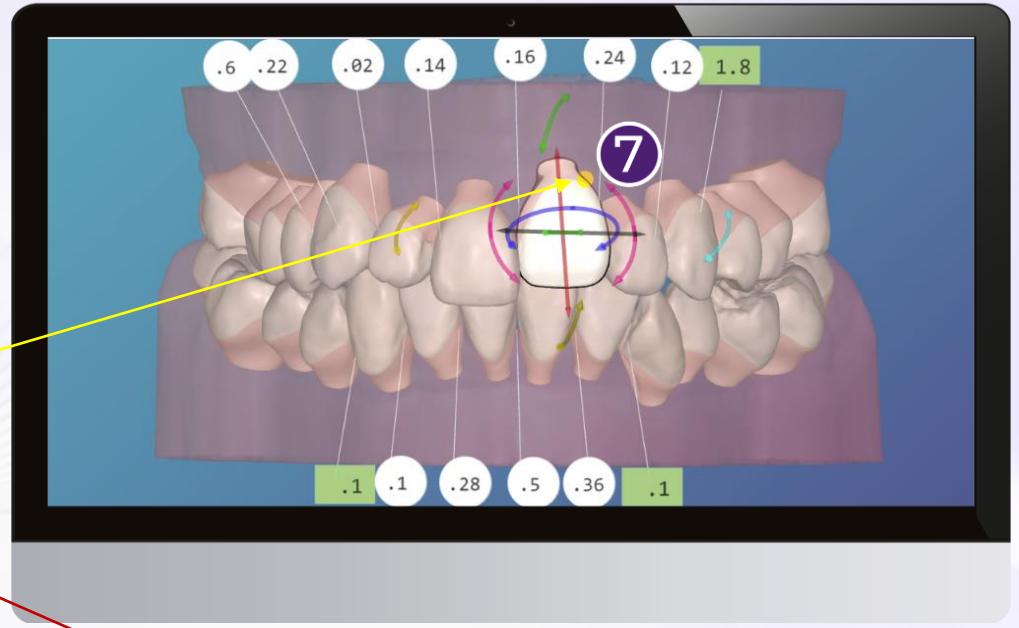
NEW

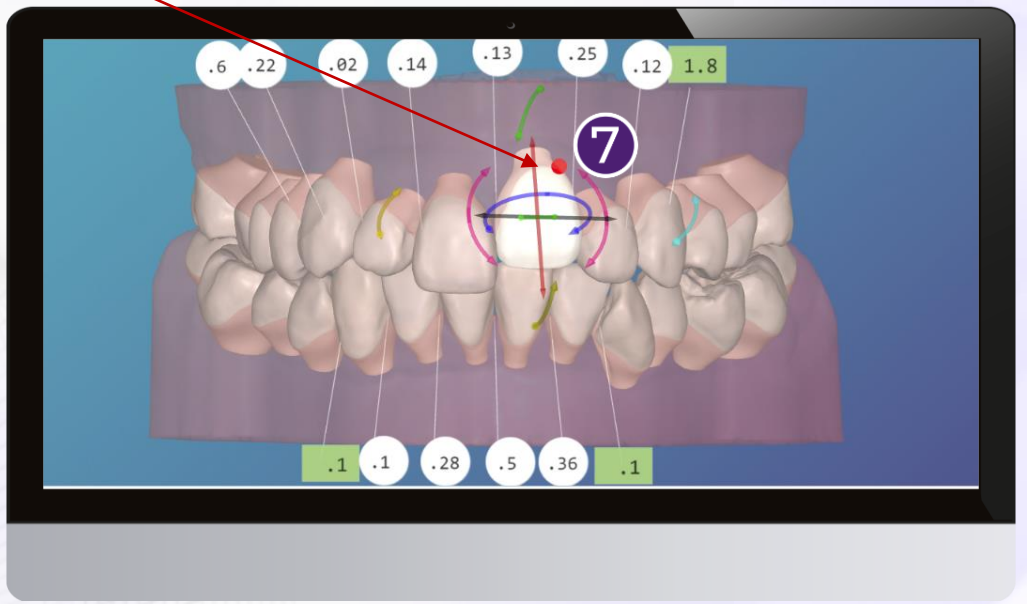
# Part 4. Work window 4.3 Toolbar




4.3.17 3D modification – Adjust goal position

7 Turn on the MDI function.
The yellow or red indicators will be displayed if it is a moderate or advanced tooth movement based on your treatment plan modification.




*Treatment plan modification is not supported in mobile or tablet device.*

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.3 Toolbar

MODIFY

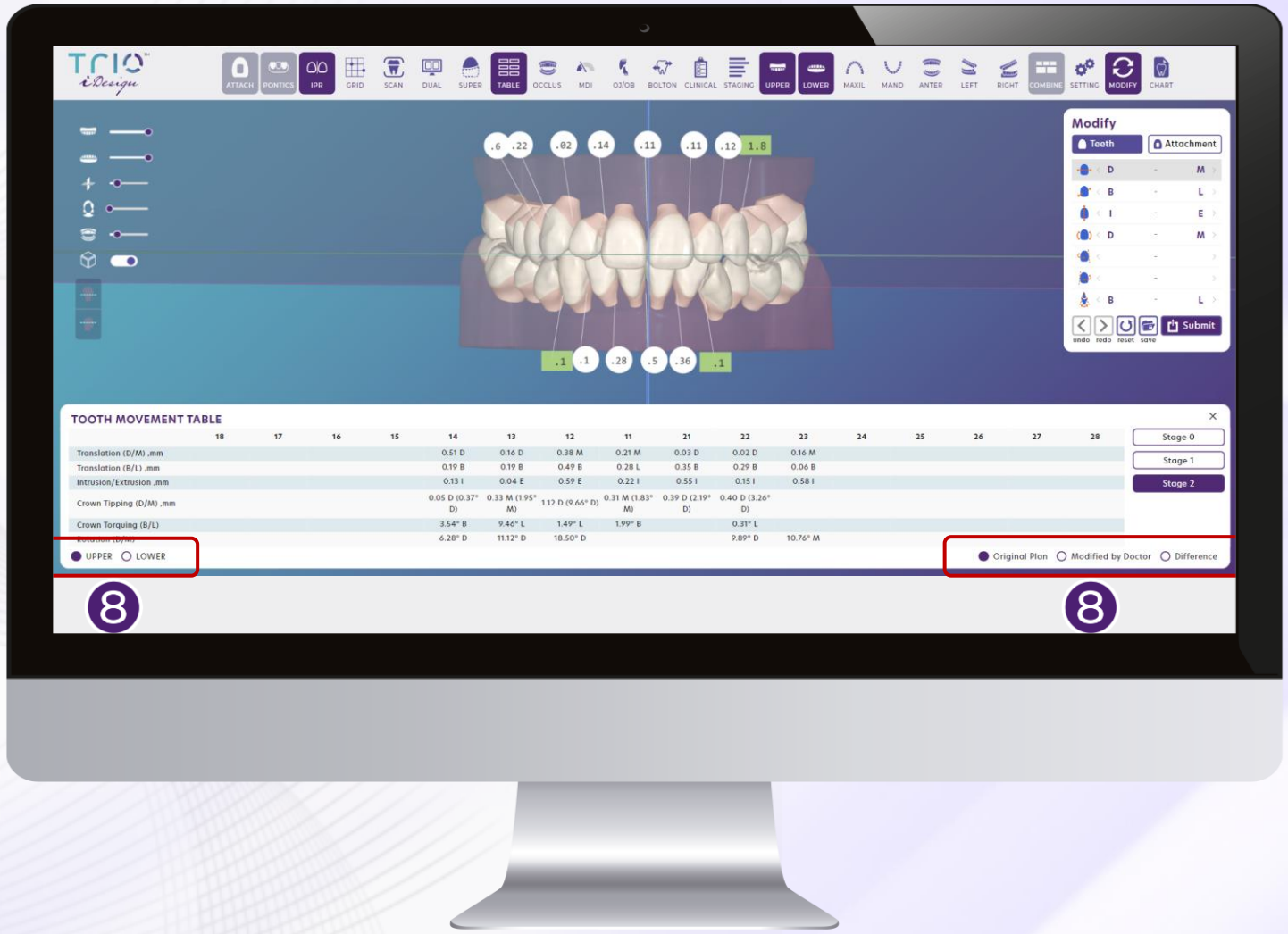
4.3.17 3D modification – Adjust goal position

8 There are 3 display options of all the movement values programmed for each tooth of upper or lower jaw in the movement table:

**Original plan**
Shows the original values in the treatment plan.

**Modified by Doctor**
Shows the values after modifications.

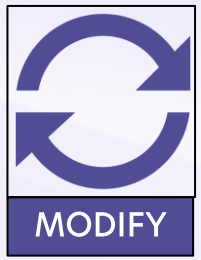
**Difference**
Shows the difference between the original values and the values after modifications.




*Treatment plan modification is not supported in mobile or tablet device.*

The example screenshot is for reference purposes only.

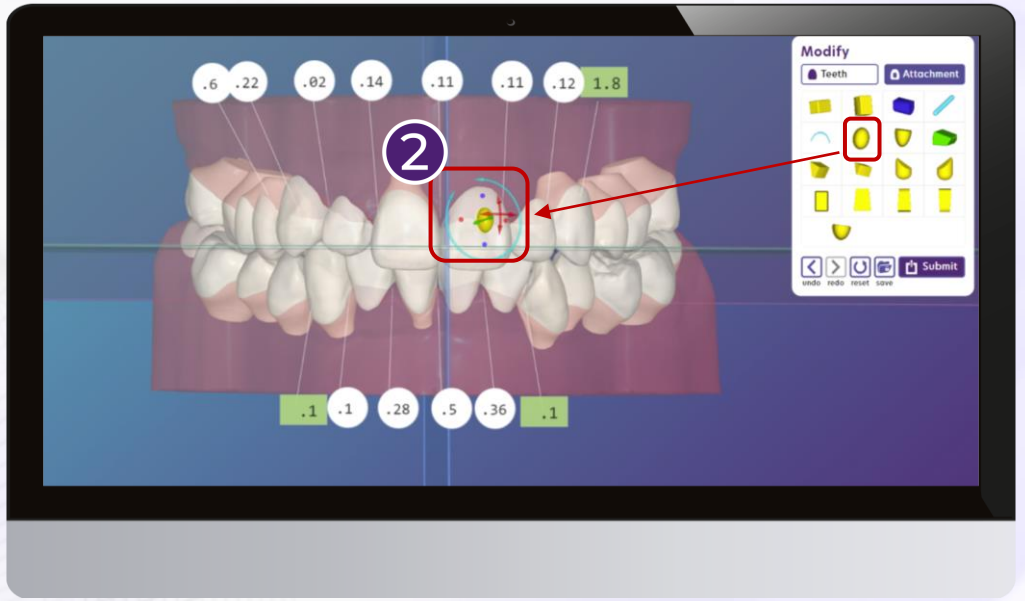
# Part 4.
# Work window
# 4.4 Side panel




4.3.17 3D modification – Adjust attachments

1. Select "*Attachment*" tab in the "Modify" window.

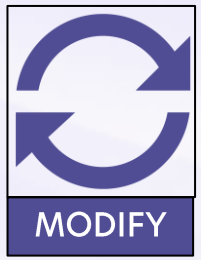
2. Drag the desired attachment to certain tooth, release to add and place the attachment.




*Treatment plan modification is not supported in mobile device. Users cannot drag attachment in tablet device.*

The example screenshot is for reference purposes only.

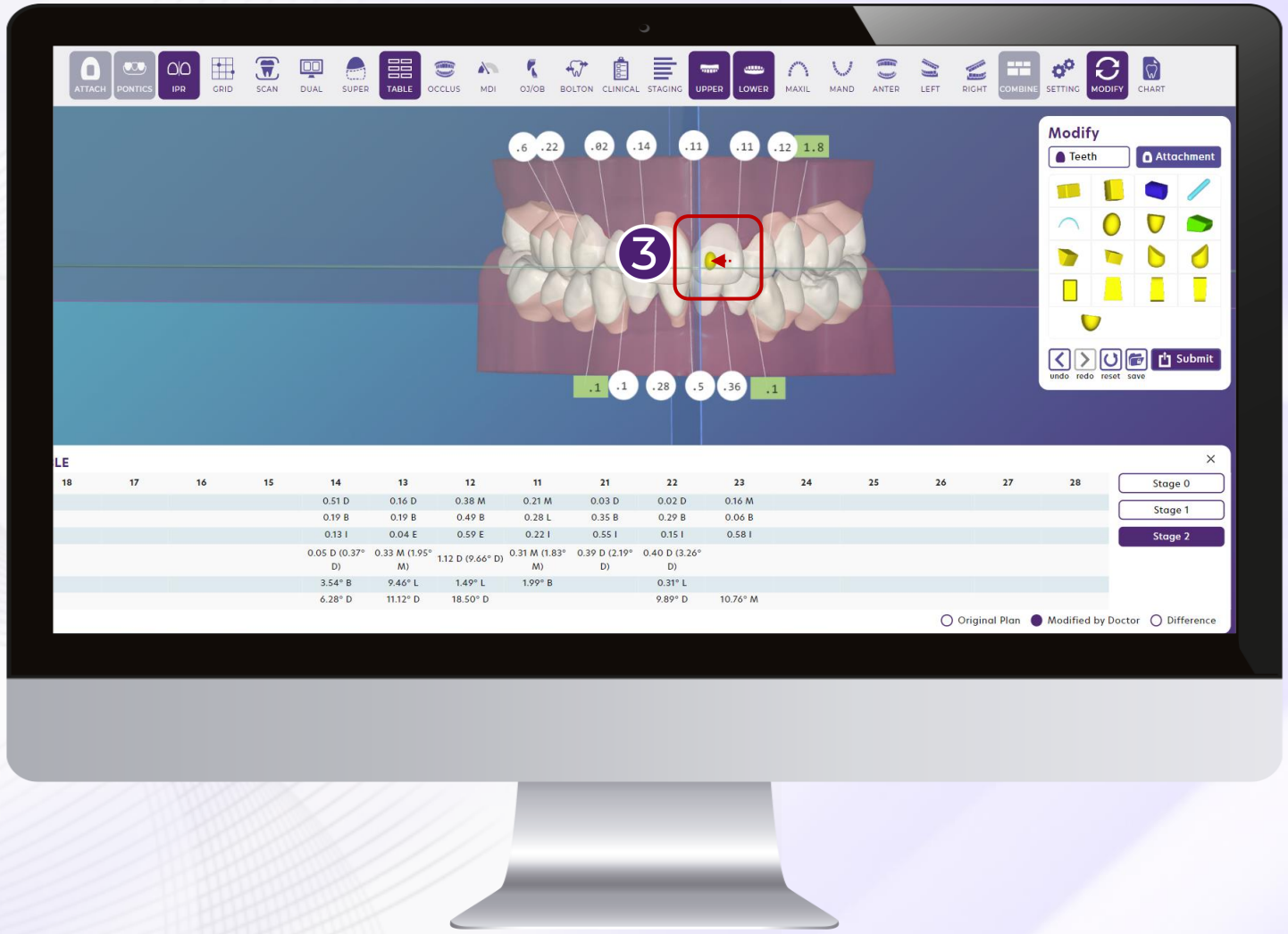
# Part 4.
# Work window
# 4.4 Side panel




4.3.17 3D modification – Adjust attachments

To move the attachment position:

3. Left-click to select the attachment to be adjusted. Hold down the left mouse button on the attachment and drag to the desired position.




*Treatment plan modification is not supported in mobile device. Users cannot drag attachment in tablet device.*

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.4 Side panel

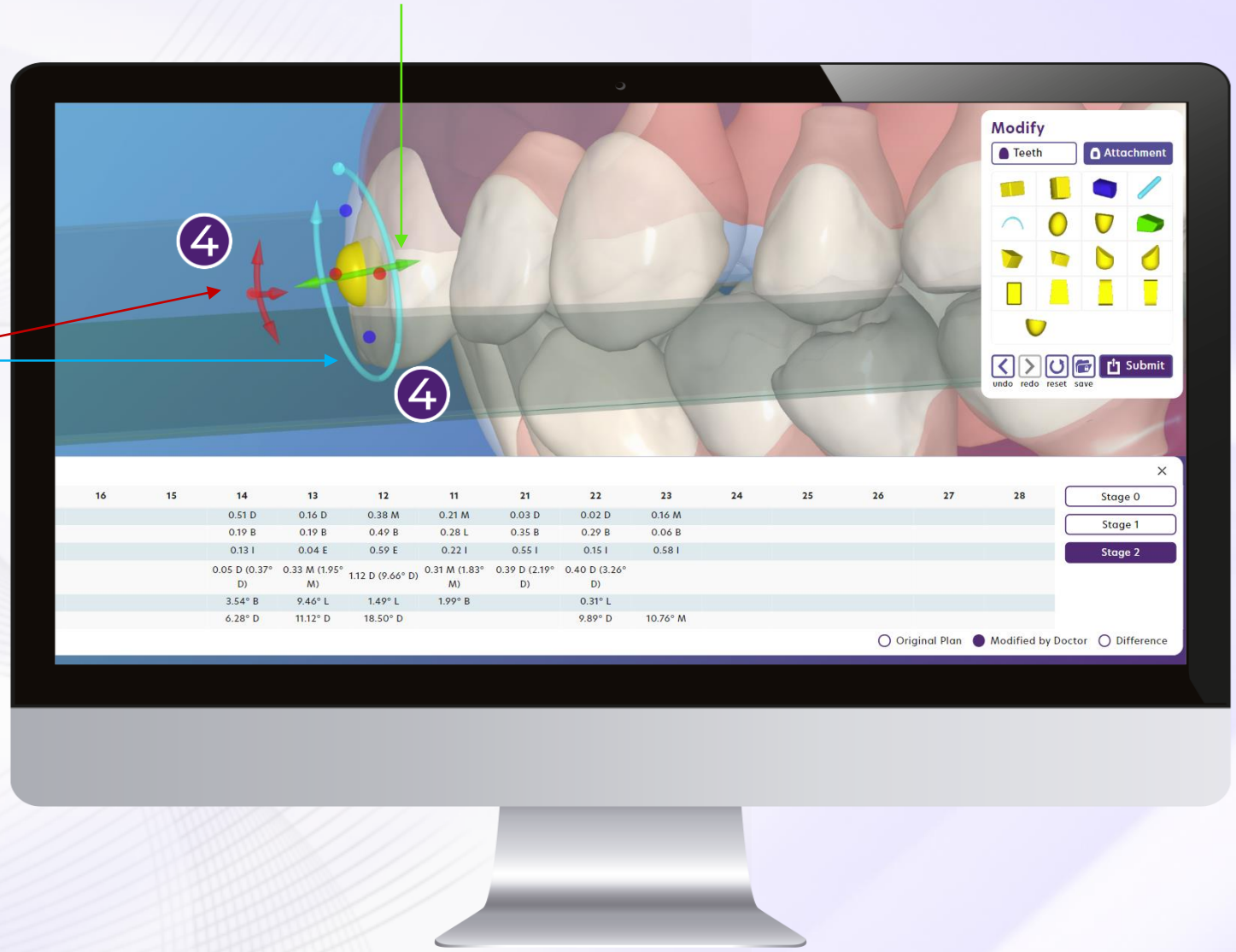
MODIFY

4.3.17 3D modification – Adjust attachments

4 **Rotation**

Drag the Red and Blue arrows to rotate along X, Y, or Z axis respectively.

Drag the Green arrow to adjust the thickness of the attachment placed on the tooth.




*Treatment plan modification is not supported in mobile device. Users cannot drag attachment in tablet device.*

The example screenshot is for reference purposes only.

# Part 4.
# Work window
# 4.4 Side panel

MODIFY

4.3.17 3D modification – Adjust attachments

## ⑤ Scale

Drag the Red, Blue spots to scale the attachment in the axis respectively.

- Red spots: Adjust the width
- Blue spots: Adjust the length

*Treatment plan modification is not supported in mobile device. Users cannot drag attachment in tablet device.*

The example screenshot is for reference purposes only.

NEW

# Part 4.
# Work window
# 4.4 Side panel

MODIFY

4.3.17 3D modification – Adjust attachments

## 6 Adjust single attachment

Right click on the attachment placed during your modification, you can find 2 specific functions:

- **Reset:** Reset the attachment back to the original state when it is first placed in the modification.
- **Remove attachment:** Totally remove that attachment placed in the modification.

*Treatment plan modification is not supported in mobile device. Users cannot drag attachment in tablet device.*

The example screenshot is for reference purposes only.

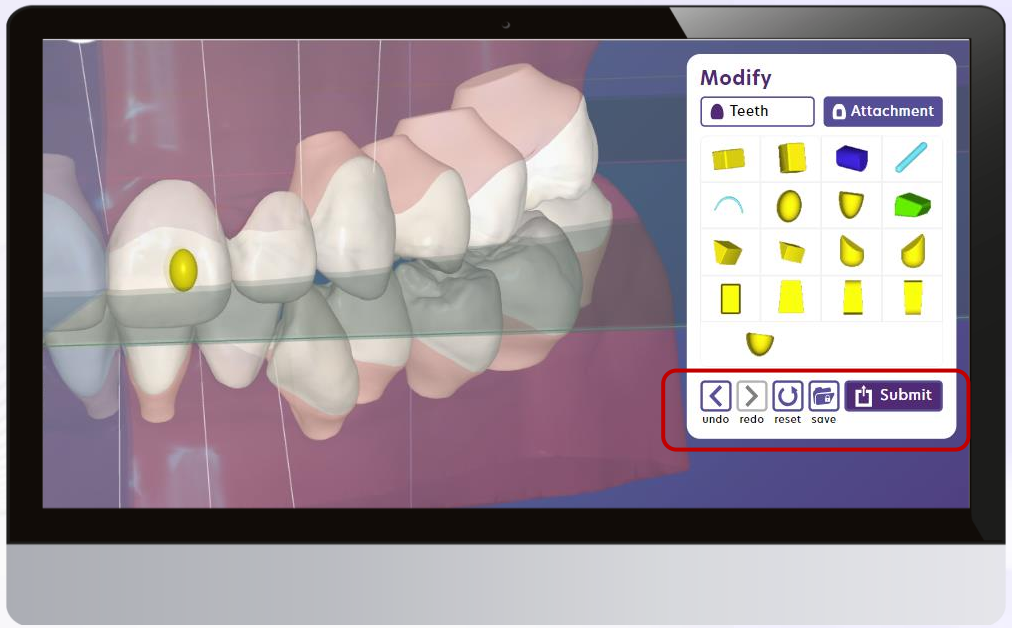
# Part 4.
# Work window
# 4.4 Side panel

MODIFY

4.3.17 3D modification – Adjust attachments

You can also use 5 buttons at the bottom of the Modify window to help managing the modification :

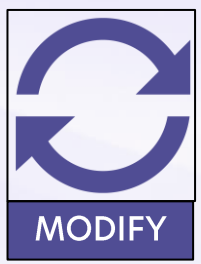
- **Undo:** Reverse the previous action performed and restore an earlier version of your modification.
- **Redo:** Counterpart to “Undo”. Reapply an action that was previously “undone” and restore changes that were previously reversed.
- **Reset all:** Reset all modification actions to the original state.
- **Save:** Store and preserve the modification of the treatment plan for reference in the future.
- **Submit:** Submit the modified treatment plan to TrioClear.



*Treatment plan modification is not supported in mobile device. Users cannot drag attachment in tablet device.*

The example screenshot is for reference purposes only.

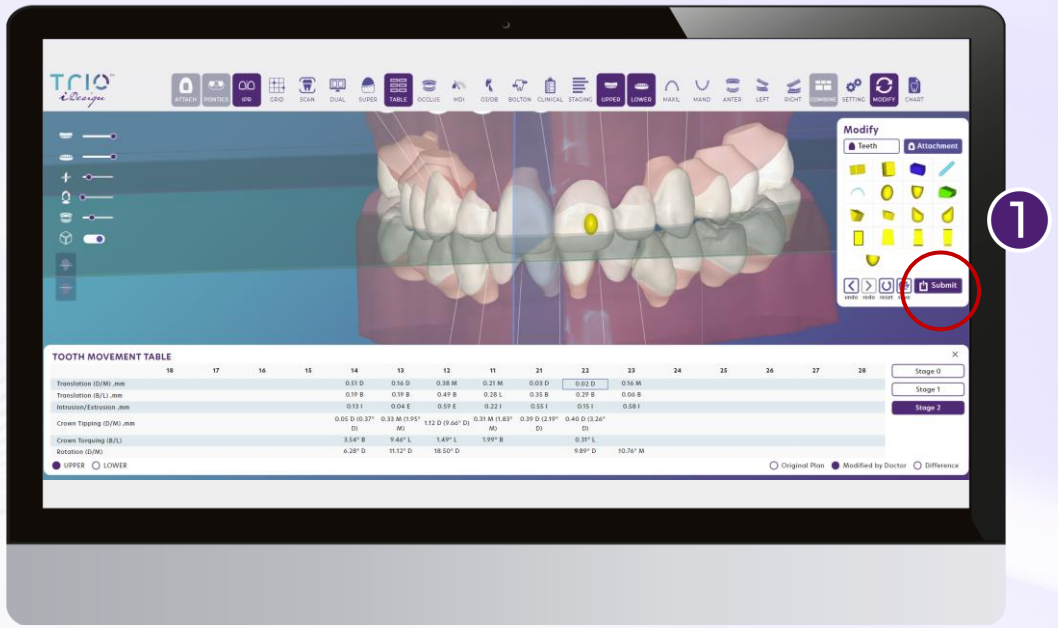
# Part 4.
# Work window
# 4.4 Side panel

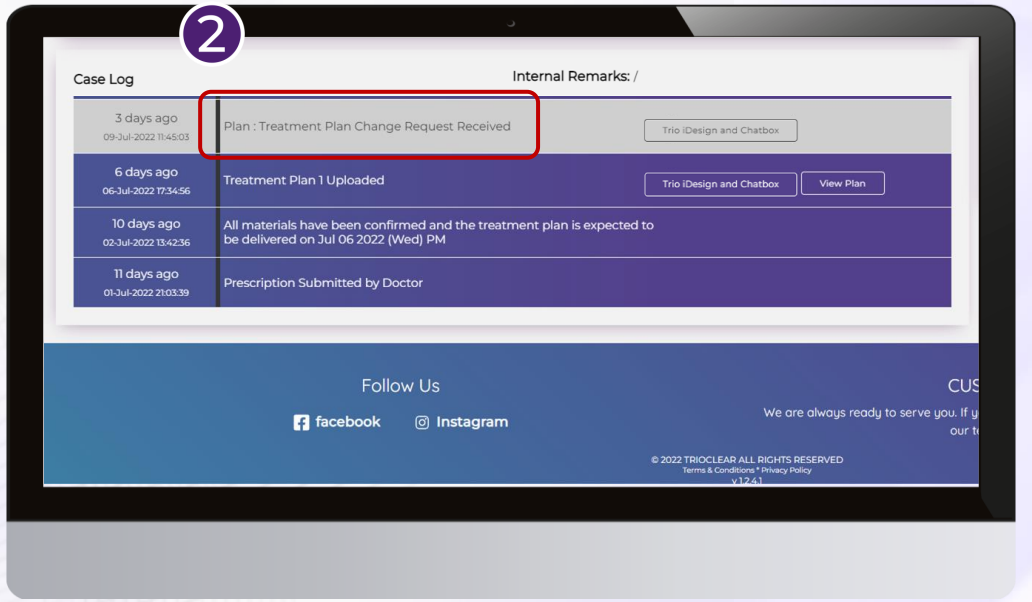



4.3.17 3D modification

1. When you are satisfied with the modified treatment plan, please submit the changes using the "*SUBMIT*" button inside the Modify window.

2. Then you will see a new status updated in the case log: "*Plan: Treatment Plan Change Request Received*".



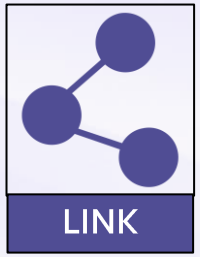




*Treatment plan modification is not supported in mobile device. Users cannot drag attachment in tablet device.*

The example screenshot is for reference purposes only.

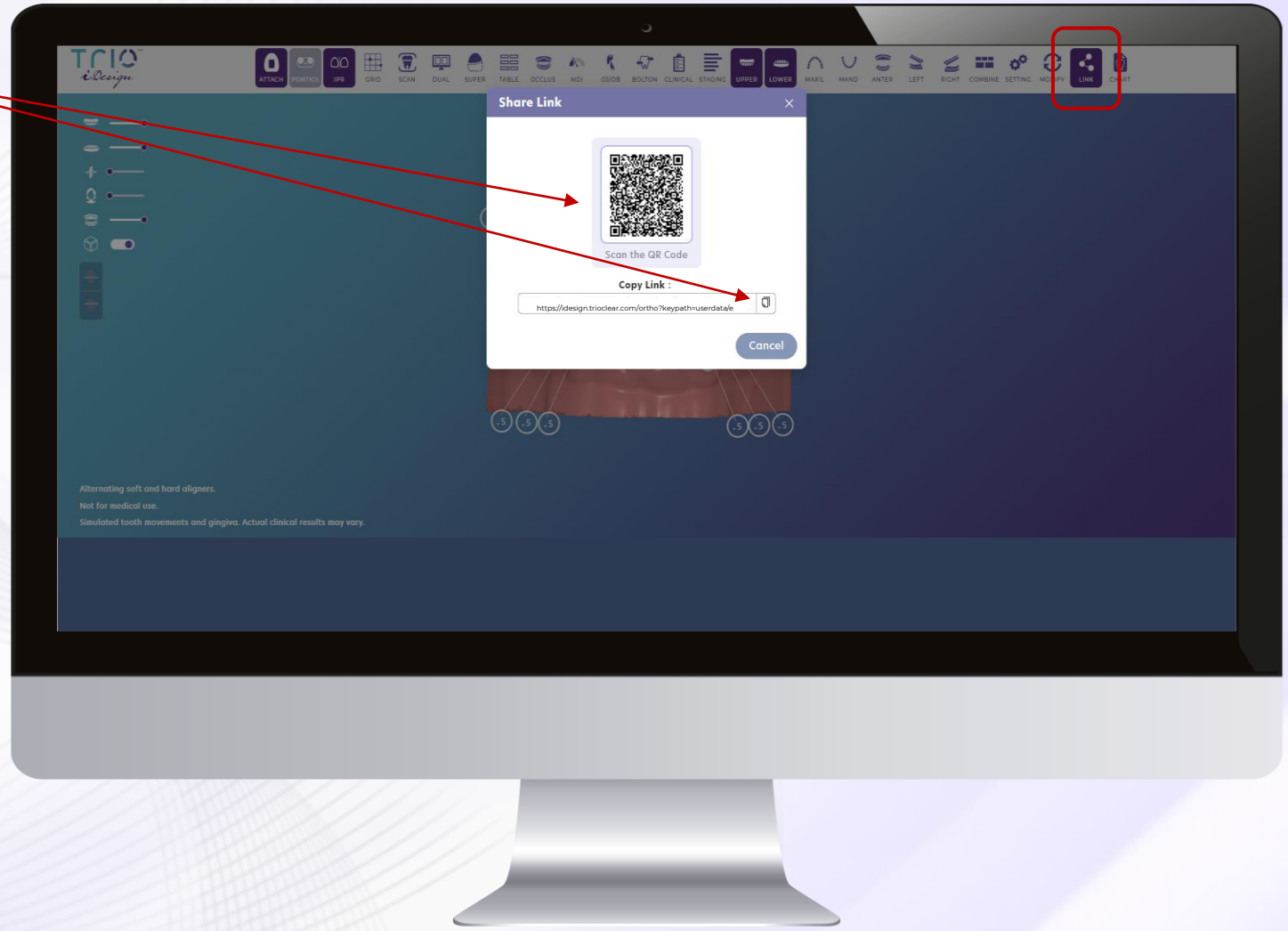
NEW

# Part 4.
# Work window
# 4.3 Toolbar




4.3.18 Share link

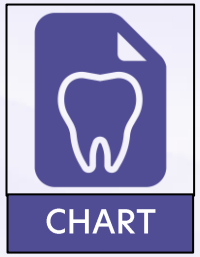
You can copy the link or the share the QR code to your patient about the treatment plan simulation.




The example screenshot is for reference purposes only.

NEW

# Part 4.
# Work window
# 4.3 Toolbar

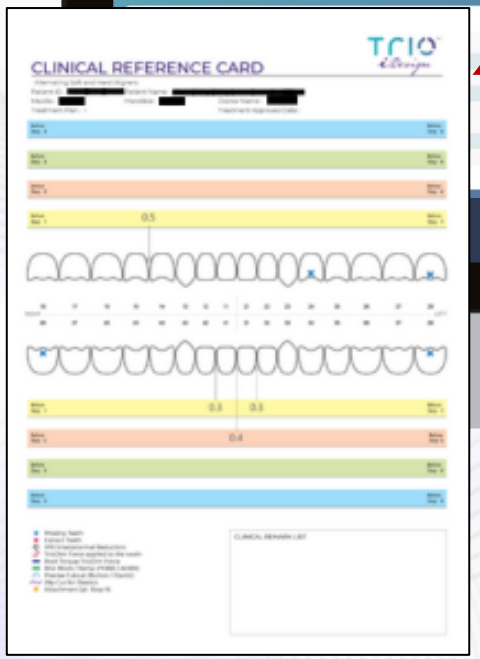


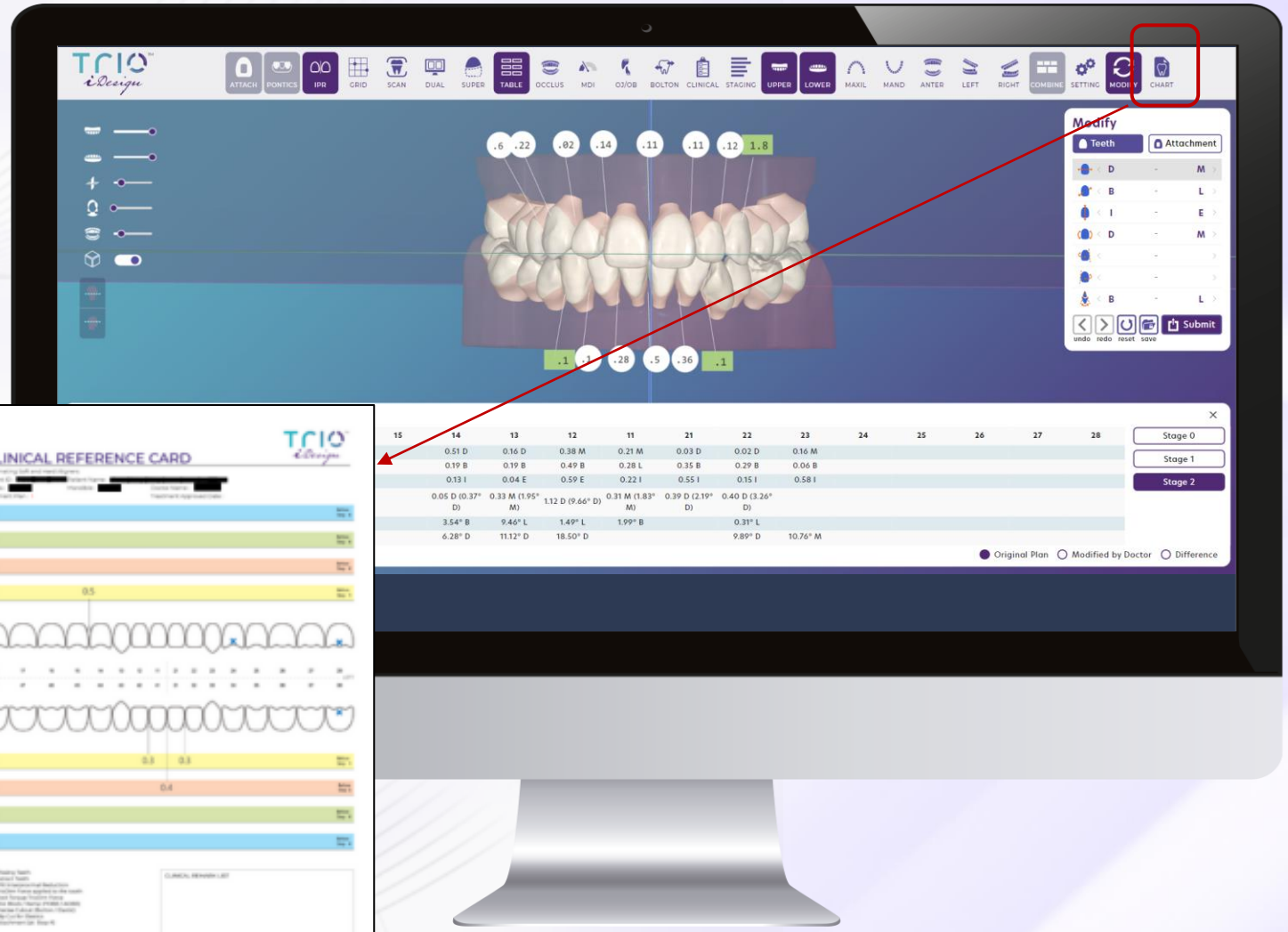

## 4.3.19 Clinical reference card

Based on the treatment plan, all necessary clinical procedures are listed on the clinical reference card. For example teeth extraction, IPR, button or attachment placement, etc.

You can download and review the clinical reference card in PDF format that help preparing to carry out these procedures accurately and efficiently.

*You may need to install a PDF reader to view the clinical reference card.*




The example screenshot is for reference purposes only.

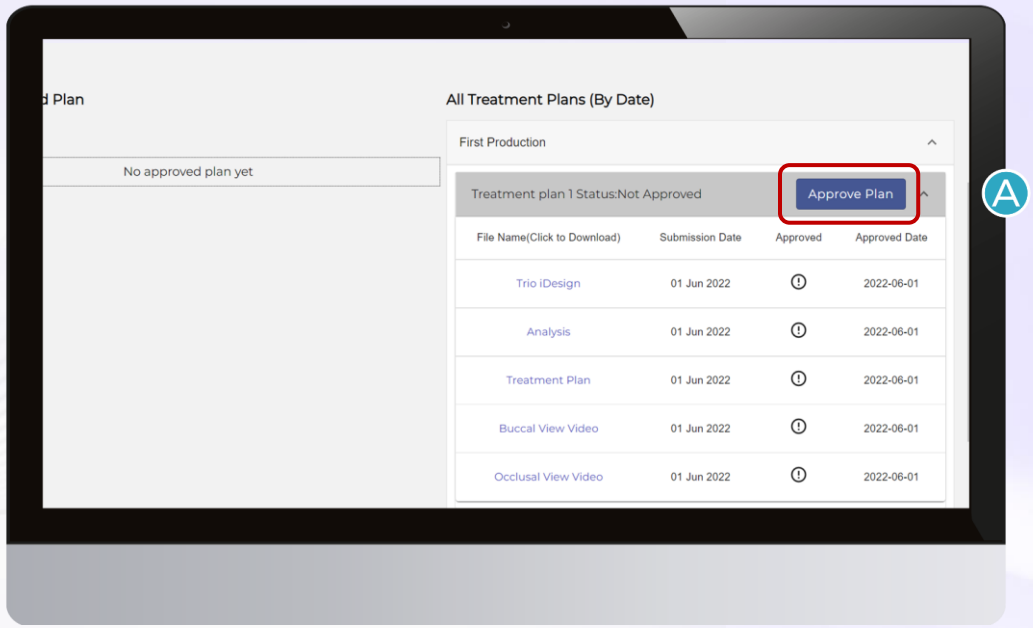
# Part 5
# Treatment plan approval

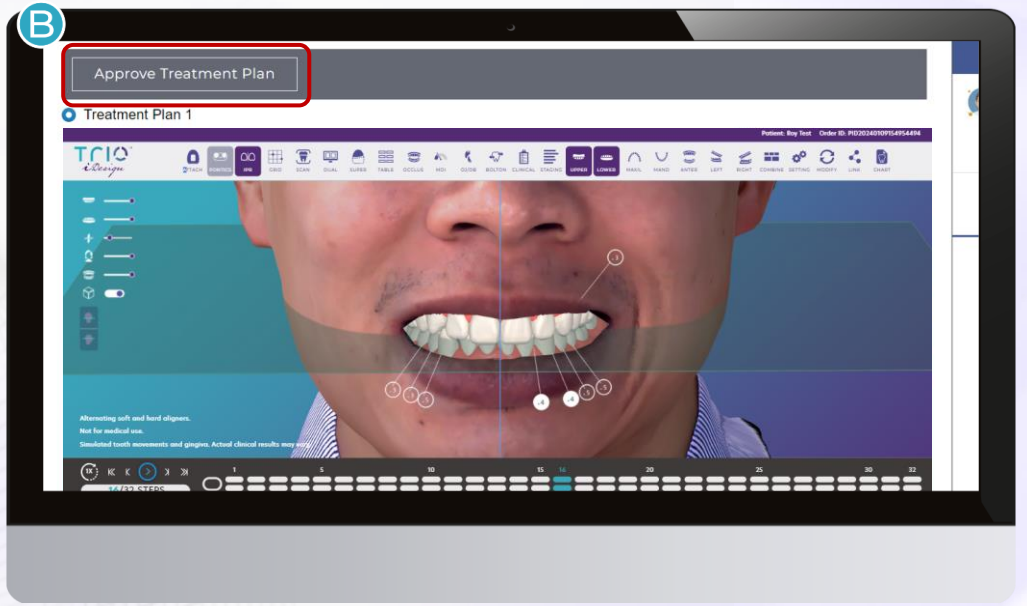
# Part 5. Treatment plan approval

If the treatment plan needs no modifications, you can approve the treatment plan in one of the following pages:

Ⓐ "*View Treatment Plans*"

Ⓑ "*Trio iDesign and Chatbox*"




The example screenshot is for reference purposes only.

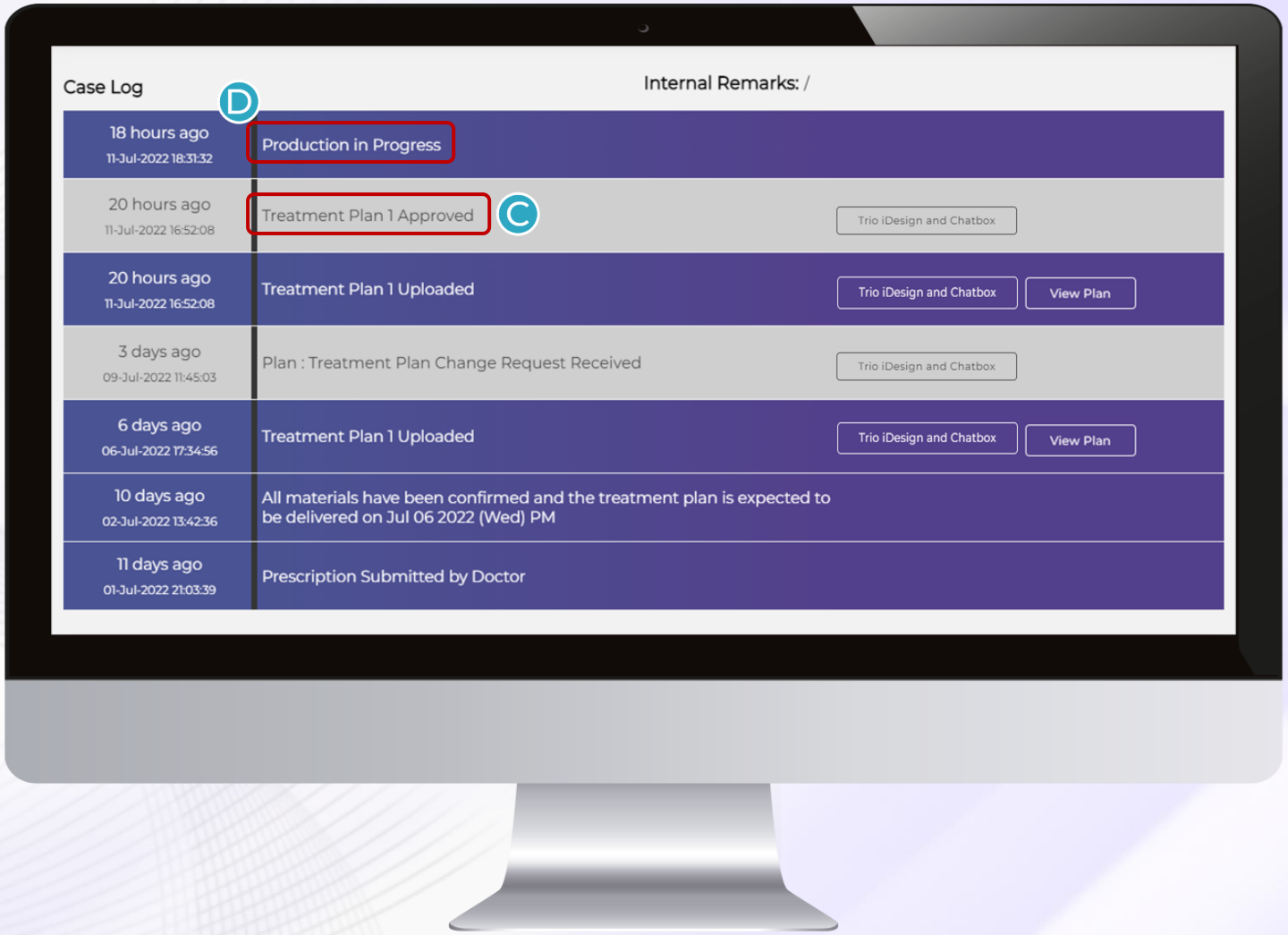
# Part 5. Treatment plan approval

Ⓒ You will see a new status updated in the patient's case log:

"*Treatment Plan x Approved*"

Ⓓ The treatment plan will then undergo the production process and you will see a new status updated in case log:

"*Production in Progress*"




The example screenshot is for reference purposes only.

# Part 6
# Software Operation

# Part 6.
# Software operation –
# 6.1 Reminder of data security

TrioClear™ takes great care in protecting the integrity and confidentiality of data from the moment it is collected. The transmission of treatment plan files are encrypted. While it is the customer's responsibility to protect access to their computing device as well as install appropriate malware protections, TrioClear™ has the following recommendations for protecting devices/data:

- Lock the screen of the device during periods of inactivity.
- Sign out of your TrioClear™ doctor submission portal account when finished.
- Run up-to-date anti-virus software.
- Use Trio iDesign™ only on private, firewalled networks.
- Avoid the use of Trio iDesign™ on rooted or jailbroken devices (Note: rooting/jailbreaking describe the acquisition of complete administrator rights on the device, allowing third-party programs to perform operations that were not originally possible).
- Keep operating system patches up-to-date to address vulnerabilities.

# Part 6.
# Software operation –
# 6.2 System requirement

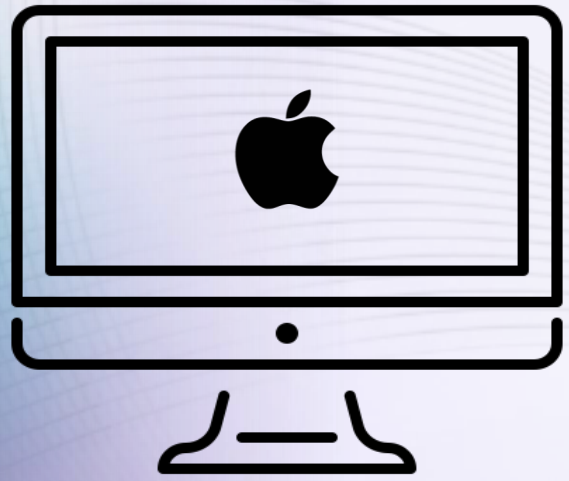
To view Trio iDesign™ treatment plans and return feedback to TrioClear™, you must have Internet access and your computer should meet the minimum specifications below. If software loses functionality (e.g. specific Trio iDesign™ features are not displayed), please contact our Customer Care.

Minimum & recommended OS requirements for Windows PC:

| | **WindowsOS minimum requirements** | **WindowsOS recommended requirements (Especially for modification)** |
|---|---|---|
| **Operating system** | Windows 10, with latest update | |
| **CPU / Video card / reference model** | CPU:<br>Intel® Core™ i5<br><br>Video Card:<br>Intel HD Graphics 2000 with latest drivers | Video Card:<br>AMD™ Radeon™ R5 340x or<br><br>Intel® UHD Graphics 620 with latest drivers |
| **Memory** | 4 GB RAM | 16 GB RAM |
| **Internet** | 2 Mb/s internet connection wireless and wired network connection.<br><br>No satellite network connection support. | 100 Mb/s internet connection wireless and wired network connection.<br><br>No satellite network connection support. |
| **Input** | Keyboard and mouse required. Other input devices are not supported. | |
| **Resolution** | 1024 x 768 display resolution | 1920 x 1080 display resolution |

# Part 6.
# Software operation –
# 6.2 System requirement

Minimum and recommended MacOS requirements – Apple devices

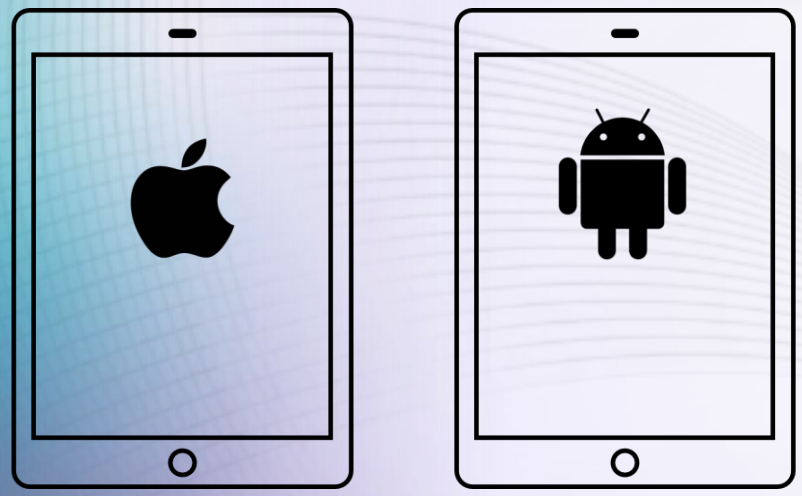


| | MacOS requirements | |
|---|---|---|
| **Reference model** | *Optimal experience:*<br>MacBook Pro 16" (Retina, 8th generation, mid 2019) using latest MacOS<br><br>Compatible MacOS system(s):<br>Mac models released in 2017 and newer, with latest MacOS are fully compatible<br>Mac models released in 2013 and newer, with the latest MacOS may be compatible<br><br>Mac devices that cannot be upgraded to the latest MacOS may not be compatible | |
| **Input** | Hardware keyboard and mouse or touchpad required. Other touch input devices not supported. | |
| **Memory** | Minimum:<br>4 GB RAM | Recommended:<br>10 GB RAM |
| **Internet** | Minimum:<br>2 Mb/s internet connection wireless and wired network connection.<br><br>No satellite network connection support. | Recommended:<br>100 Mb/s internet connection wireless and wired network connection.<br><br>No satellite network connection support. |
| **Resolution** | Minimum:<br>1024 x 768 display resolution | Recommended:<br>1920 x 1080 display resolution |

# Part 6.
# Software operation –
# 6.2 System requirement

Minimum and recommended tablet requirements – iPad / Android devices

Users can **only view** the treatment plan by using the tablets.



| | System requirement (View only) | |
|---|---|---|
| | **iPadOS** | **AndroidOS** |
| **Reference model** | Minimum:<br>iPad devices released in 2017 and newer with latest iPadOS are fully compatible<br>*iPad devices that cannot be upgraded to the latest iPadOS may not be compatible* | Minimum:<br>Android devices with Android OS 8 or above<br><br>4GB RAM Memory |
| **Input** | Touch input shall be supported. Hardware keyboard, mouse and other input devices are not supported. | |
| **Internet** | Minimum:<br>2 Mb/s internet connection wireless.<br>No satellite network connection support. | |

# Part 6.
# Software operation –
# 6.2 System requirement

Supported operating systems (OS) and internet browsers

Trio iDesign™ supports the following combinations of browsers and operating systems. Please make sure your browsers are up to date to ensure a good browsing experience.

| Device | OS/ browser | Chrome | Firefox | Opera | Microsoft Edge | Safari |
|---|---|---|---|---|---|---|
| **PC desktop / laptop** | Windows 11 | Yes | Yes | Yes | Yes | N/A |
| **Mac** | Ventura 13.5.2 or above | Yes | Yes | Yes | Yes | Yes |
| **iPad / Android tablet**<br><br>**(Modify unavailable)** | iOS 17.1 or above<br><br>Android OS 11 or above | Yes | Yes | Yes | Yes | Yes |

# Part 6.
# Software operation –
# 6.2 System requirement

Adobe Acrobat Reader version 9 requirements

If your system does not have the latest version of Adobe Acrobat Reader, follow this procedure:

1. Open a browser window
2. Go to www.adobe.com/reader
3. Download Acrobat Reader latest version

# Part 6.
# Software operation –
# 6.2 System requirement

Anti-virus software requirements

You must configure your anti-virus software if it is installed on your computer to allow the Trio iDesign™ to communicate with the servers running TrioClear™ service.

For information about configuring your anti-virus software, kindly ask your computer support technician.

# Customer support

For questions, please contact your local distributor. Contact details are available on your TrioClear™ doctor submission portal under the Support & Resources.

Please reference Instructions for Use (IFU) for warning, precautions and directions for use along with this user guide.

**Terms & Conditions**
https://www.trioclear.com/terms-and-conditions

**Privacy Policy**
https://www.trioclear.com/privacy-policy

©2023 TrioClear. All Rights Reserved.

(Subsidiary's Name)
Please contact us at Tel: +852 xxxx xxxx
Email: info@xxxxxx.com

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